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House Of Hope: The Bahay Pag-Asa Youth Rehabilitation Center In Ensuring Efficient Delivery Of Services Of The Local Government Of Valenzuela City

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Abstract: The Bahay Pag-asa Youth Rehabilitation Center is a key initiative of the Local Government of Valenzuela City in addressing the issue of youth offenders by providing them with a comprehensive rehabilitation program instead of detention. The center provides a venue for delinquent children and youth to undergo transformation and healing in a supportive environment that promotes positive values and skill-building. The study aimed to evaluate the efficiency of the program in ensuring efficient delivery of services of the Local Government of Valenzuela City. The study used a mixed-method approach, combining qualitative and quantitative data from different sources, such as interviews, surveys, and document analysis. The study found that the Bahay Pag-asa needs and circumstances of the youth residents, enabling them to address personal issues, develop positive behaviors, and learn life skills that support their reintegration into society. The study also found that the center operates efficiently, following established procedures, protocols, and standards. The center is adequately staffed with competent and committed personnel who provide quality services to the youth. Furthermore, the center has established partnerships with various agencies and stakeholders, which have contributed to the success of the program. Based on these findings, the study recommends that the Bahay Pag-asa center continues to provide quality services to delinquent youth in Valenzuela City and continue to collaborate with relevant stakeholders to ensure the sustainability of the program. The study also recommends that the center adopts innovative and evidence-based approaches to address the evolving needs and challenges of delinquent youth. In conclusion, the Bahay Pag-asa Youth Rehabilitation Center demonstrates the Local Government of Valenzuela City's commitment to providing quality services to its constituents, particularly its youth. The center's success shows that efficient rehabilitation programs can transform delinquent youth into productive members of society. The study provides insights into how the center can further improve its services and how similar programs can be established and implemented in other local government units. The center successfully provides rehabilitation services to delinquent youth in Valenzuela City. The youth residents receive essential Social Service, Educational Service, Medical Service, Home life Service and Psychological Service. These services are tailored to address the individual study aimed to evaluate the efficiency of the program.

Index Terms - Bahay Pag-asa program, Children in Conflict with the Law, Youth Offenders, Youth Rehabilitation Center, Skill-building, Rehabilitation Program, Valenzuela City

I. INTRODUCTION

In 2018, the Philippine National Police-Women and Children Protection Center (PNP- WCPC) reported an increase in the numbers of juvenile delinquencies to 11,228 from 10,338 in the previous year. Over time, the laws in the Philippines about how to deal with young people who break the rules have been changing. Now, the focus is more on helping them change their ways rather than just punishing them. In Valenzuela, one of the ways to help address the said issue is through the Bahay Pag-asa Youth Rehabilitation Center. Thus, the concern of this study is to analyze the efficiency of the Youth Rehabilitation Center in promoting equal opportunity to all CICL in Valenzuela City. To know the services being provided and its outcomes in terms of reducing recidivism among juvenile offenders, the challenges of the programs, the evaluation and monitoring, and what can be improved to better serve the needs of the community particularly the juvenile offenders. This study aims to provide benefits purposefully to the participants of the program and surely enhance the knowledge of the citizens in the community which pertains to the Juvenile Justice Programs. Republic Act 10630 reinforced the Philippine juvenile justice system by mandating comprehensive record-keeping for individuals involved with children in conflict with the law (CICL). Valenzuela City established the Bahay Pag-asa program as a means for CICL to learn from their actions, with structured monitoring and guidance. Built on the foundations of Republic Act 9344, this program offers diverse activities and the Alternative Learning System (ALS) for education, aiming to help CICL reintegrate into society. The city government of Valenzuela further developed the Bahay Pag-asa program to extend protection and guidance to vulnerable children, aiming for their betterment and the welfare of the community. This initiative received accreditation from the Department of Social Welfare and Development (DSWD), resulting in increased funding and resources for enhanced facilities and services.

II.METHODOLOGY

The research methodology used in the study is a mixed method. George (2021) stated that mixed method study is considered when integrating quantitative and qualitative methods. This approach allows for a more comprehensive understanding of the subject matter by leveraging the strengths of both methods. Embedded design, a methodology gathering quantitative and qualitative data simultaneously, is utilized (Darrin, 2022). This design enhances primary data by supplementing it with secondary insights, leading to stronger conclusions.

Using Embedded Research Design within a Mixed-method approach, the study evaluates the efficiency of the Youth Rehabilitation Center in Valenzuela City by analyzing data from Bahay Pag-asa. The study aims to assess the promotion of equal opportunities for Children in Conflict with the Law (CICL). In this comprehensive study, a qualitative method was used, where researchers employed interview, and the review of secondary data sources such as documents and literature. They obtained permission from the university to conduct the study and collected data from specifically selected eligible participants. The researchers meticulously reviewed secondary sources, gathered data from relevant offices in Valenzuela City, and integrated these findings into the study. All collected data were solely used for this research. Additionally, the researchers capitalized on existing literature to strengthen their claims. On the other hand, a quantitative method was used when the researchers administered various survey questionnaires covering program services, challenges, outcomes, and awareness levels to the clients of Bahay Pag-asa. Furthermore, semi-structured interviews were conducted separately with policy implementers, policymakers, an external expert, and an academic, with face-to-face interviews for most and an online interview for the external expert. Overall, the study utilized diverse methods to gather information from residents of the Bahay Pag-asa Juvenile Rehabilitation Center and key stakeholders to assess the center's efficiency.

III.RESULTS AND DISCUSSIONS

3.1 Program Services Towards the Efficiency of Bahay Pag-asa in Reducing Recidivism Among Juvenile Offenders

The Bahay Pag-asa Youth Rehabilitation Center and its programs offers several services which helps CICLs inside the facility to aim for better results in preventing recidivism. These programs aid clients in comprehending appropriate conduct, showcasing advancements within the center that positively impact residents. Various initiatives inside the center, including psychological education, counseling, livelihood training, and personality development, aim to address factors influencing decision-making and foster responsible behavior among the youth that contributes to the development of the client's character. Moreover,

it also emphasizes the comprehensive approach of Bahay Pag-asa, focusing on the clients' holistic well-being, including biological, psychological, social, and spiritual aspects. They also mentioned family support programs preparing for the reintegration of the residents.

Education emerged as a crucial factor in curbing recidivism. It has highlighted how the program helps clients understand proper behavior, thus demonstrating progress within the center that influences residents positively. These programs are being implemented in accordance with the initiative of the rehabilitation center's staff. The significance of educational programs to help residents continue their education, especially for those who had discontinued their studies, is one of the programs offered inside the facility. They highlighted the vital role of education in the justice system, given that undereducated individuals are more prone to committing crimes. "The education program aims to continue but also kick-start the education of clients. Some clients here have stopped their education outside. They make sure that they will be enrolled and continue their studies wherever they stop." It also helps the clients to have a better understanding of the program through communication. *"Dito sa loob ng Bahay Pag-asa, kada may activities or programa hindi mo kailangang magpapansin para bigyang atensyon ang isang bata. Dito, lahat ay pinapansin at lahat tinuturuan makipag-communicate."* (Here inside Bahay Pag-asa, whenever there are activities or programs, you don't need to seek attention to give focus to a child. Here, everyone is given attention and taught how to communicate).

Lack of education was identified as a significant issue contributing to youth involvement in criminal activities. As stressed by various key informants, the need to strengthen educational programs like the Alternative Learning System (ALS) outside the rehabilitation center to reduce the number of juvenile offenders is necessary. With awareness growing that schools are disciplining and suspending minority students at alarming rates, the report provides powerful evidence that young people placed in the juvenile justice system—predominantly minority males incarcerated for minor offenses—are receiving a substandard education (Dunn et al., 2014).

Overall, these insights from different perspectives shed light on the multifaceted initiatives implemented within Bahay Pag-asa to rehabilitate and empower young individuals, focusing on education, health care, family support, moral and spiritual development, and various training programs aiming for holistic growth.

3.2 Problems Encountered by the Program While Providing its Services

The Bahay Pag-asa Youth Rehabilitation Center's services face several challenges in implementing the programs inside the facility. This includes problems encountered by the staff based on their experience facilitating their programs and activities inside the Bahay Pag-asa.

Key informants from Bahay Pag-asa outlined a number of obstacles that hinder the programs' ability to deliver services efficiently and emphasized the clients' lack of desire to learn, blaming their health problems and lack of experience with academic routines as the main causes of their disinterest from rehabilitation activities. Clients' participation in the programs is further impacted when they choose not to participate because of health concerns. It also highlighted the clients' improper behaviors and insufficient access to medicine as problems within the facility, highlighting the significance of detention facilities in offering vulnerable teenagers medical attention and counseling. As a result, confinement frequently offers teens at-risk special—though tragic—opportunities for diagnosis, illness management instruction, medical care, and counseling—that they may not have had access to in the community (Borschmann, Rohan et al., 2020). Another reason is the client's unwillingness to participate because of their misunderstanding with their fellow client. *"Maraming hindi nakikinig at naghaharutan. Maraming pasaway hindi sumusunod sa mga pinapagawa"* (Many are not listening and are fooling around. Many are being disobedient and not following instructions).

In order to avoid a relapse into previously unlawful action, it is important to monitor clients' progress following programs and their capacity to maintain beneficial changes acquired from various juvenile facilities. Key informants emphasized the need of evaluating clients' post-program development and their capacity to sustain good changes obtained from different juvenile institutions, guaranteeing they do not revert to previous unlawful behaviors. Overall, these observations highlight a number of challenges encountered by Bahay Pag-

asa's initiatives, including health concerns of clients, hurdles to education brought on by poverty, and the need for ongoing assistance and follow-ups to sustain good improvements among the community's members.

3.3 Monitoring the Efficiency of Programs Promoting Equal Opportunities for Juvenile Offenders in Valenzuela City

The efficiency of the programs that are administered at the Bahay Pag-asa Youth Rehabilitation Center is being assessed and tracked. This supports the Local Government of Valenzuela City's efforts to provide young offenders with equal opportunities.

Behavioral and emotional development in clients are being observed inside the rehabilitation center, attributing these improvements to counseling and psycho-social processing methods used during the programs. Various tools, such as psychological testing and behavioral management monitoring, were employed to track progress. "Program and services available in Bahay Pag-asa are designed to help CICLs for their betterment. Proof can be seen in Bahay Pag-asa success stories where previous clients share their successful life." The significance of positive responses and success stories from various juvenile facilities post-release is also considered as one of the criteria to determine on how successful it is the program being implemented inside the rehabilitation center. Clients completing rehabilitation programs were not readmitted post-reintegration, indicating program effectiveness. Additionally, instances of clients pursuing education or securing employment were viewed as significant impacts on their lives. By observing if the rehabilitated individuals continue attending school willingly post-release, emphasizing positive educational outcomes and assessing success of the program.

Furthermore, to evaluate clients' demand and problems, monthly meetings are conducted by the staff on how to better improve the clients' participation inside the facility by giving them proper explanations on how an activity is done. "*Kinakausap ng Social Worker ang Client kung meron mang mga hindi nauunawaan, at meron ding monthly meeting amg gma social worker para sa kanilang mga hawak na client upang ma-update ang mga bata.*" (The staff talks to the client to address any misunderstandings, and there is also a monthly meeting held by the social worker for their assigned clients to provide updates to the children).

Overall, these diverse perspectives collectively underscore the significance of educational, health, behavioral, familial, and community-related outcomes, emphasizing behavioral changes, successful reintegration, reduced recidivism, and the rehabilitation and reformation of individuals involved in criminal activities, defining the success of the Juvenile Rehabilitation Program at Bahay Pag-asa.

3.3.1 Level of Awareness of the Residents towards the Bahay Pag-Asa Youth Rehabilitation Center

In this study, the researchers presented the data of the first part of the survey questionnaire which is Part One: Likert Scale about the residents' level of awareness towards the Bahay Pag-asa Youth Rehabilitation Center.

Table 3.3.1.1 Residents Awareness of the Bahay Pag-Asa Youth Rehabilitation Center

Statement	Weighted Mean	S.D.	Verbal Interpretation
Administrators run the programs properly.	3.92	0.27	Strongly Agree
Everyone is given the opportunity to participate in the programs.	3.84	0.37	Strongly Agree
Barangay Help-Desk Services' response to my questions or concerns has been satisfactory.	3.01	0.763	Neutral
The programs help me understand my mistakes and learn from them.	3.96	0.20	Strongly Agree
I am given useful skills to avoid bad deeds in the future.	3.76	0.52	Strongly Agree

I build good relationships with my colleagues and management people.	3.72	0.54	Strongly Agree
The programs help me to improve my personality to be on a good and right path.	3.92	0.27	Strongly Agree
Filled with things I haven't experienced and want to experience.	3.28	0.89	Strongly Agree
I feel like I'm a part of every program and it gets my attention.	3.72	0.45	Strongly Agree
The programs have a simple method for me to learn the lesson to be conveyed.	3.72	0.45	Strongly Agree
Aligned with my passions to do the programs implemented.	3.32	0.80	Strongly Agree
There is understanding and I am treated with respect and understanding by the administrators.	3.84	0.47	Strongly Agree
The administrators are concerned about my condition and interested in my progress.	3.76	0.52	Strongly Agree
Makes room for my opinions and we feel comfortable expressing them to the administrators.	3.60	0.50	Strongly Agree
The program plays a big role in promoting the empowerment of senior citizens and Persons with Disabilities.	3.11	0.713	Neutral
The administrators were quick to respond to my needs.	3.76	0.52	Strongly Agree
The administrators treated me and my colleagues equally.	3.76	0.59	Strongly Agree
Grand Total	3.88	0.33	Strongly Agree

Table 3.3.1.1 shows the level of awareness of the respondents towards the Bahay Pag-Asa Youth Rehabilitation Center. Based on the result, the statement “The programs implemented helps me to understand and to learn from my mistakes.” Exhibits the highest weighted mean of (3.96) with a verbal interpretation of (Strongly Agree). However, the response to the things that they have not yet experienced and want to experience are being filled, exhibits the lowest weighted mean of (3.28) with a verbal interpretation of (Strongly Agree). The overall weighted mean for the parameter “Level of Awareness” is (3.88) with a verbal interpretation of (Strongly Agree).

3.3.2 Significant Association Between the Level of Awareness of the Clients Towards the Bahay Pag-Asa Youth Rehabilitation Center and Their Socio-demographic Profile

In this part, the researchers presented the data about the significant association between the residents' level of awareness towards the Bahay Pag-asa Youth Rehabilitation Center. This includes the level of awareness based on age, gender, religion, location, civil status, and educational attainment.

Table 3.3.2.1 Significant Relation of Clients Awareness and Their Background
Towards Bahay Pag-asa

Variable Tested	x ² value	Cramer's V	Strength of Association	p-value	Interpretation
Level of Awareness *	1.918	0.277	Moderate	0.166	There is no significant relationship
Age Group					
Level of Awareness *	-	-	-	-	-
Gender					

Level of Awareness *	3.220	0.359	Moderate	0.200	There is no significant relationship
Religion					
Level of Awareness *	0.688	0.166	Weak	0.876	There is no significant relationship
Location					
Level of Awareness *	-	-	-	-	-
Civil Status					
Level of Awareness *	2.273	0.302	Moderate	0.518	There is no significant relationship
Educational Attainment					

Note: Negligible: 0.00 - 0.10, Weak: 0.10 - 0.20, Moderate: 0.20 - 0.40, Relatively Strong: 0.40 - 0.60, Strong: 0.60 - 0.80, Very Strong: 0.80 - 1.00.

Table 3.3.2.1 shows the significant association between the level of awareness of the residents towards the Bahay Pag-Asa Youth Rehabilitation Center and their socio-demographic profile. Based on the result using Pearson's Chi – Square Test, the obtained p-value for the parameters “Level of Awareness * Age Group, $p = 0.166$ ”, “Level of Awareness * Religion, $p = 0.200$ ”, “Level of Awareness * Location, $p = 0.876$ ”, and “Level of Awareness * Educational Attainment, $p = 0.518$ ”. Since the obtained p-values are greater than 0.05, then we fail to reject the null hypothesis. Additionally, the Cramer's V value for the parameters “Level of Awareness * Age Group, $v = 0.277$ ”, “Level of Awareness * Religion, $v = 0.359$ ”, “Level of Awareness * Location, $v = 0.166$ ”, and “Level of Awareness * Educational Attainment, $v = 0.302$ ” with a verbal interpretation of (Weak - Moderate) correlation. Therefore, there is no significant association between the level of awareness of the residents towards the Bahay Pag-Asa Youth Rehabilitation Center and their socio-demographic profile.

3.4 Enhancing the Program to Better Address the Needs of the Community, Specifically Juvenile Offenders

A suggestion to focus on improving an existing program to more effectively cater to the requirements of the community, with a particular emphasis on juvenile offenders is essential in this study to further know the proposal of various key informants. It implies an intent to refine and optimize the program's structure, strategies, or services to better meet the unique needs, challenges, and circumstances of the community, especially those concerning young individuals who have encountered legal issues. This improvement might involve adjustments in services, methodologies, or resources to enhance support, rehabilitation, education, or opportunities provided to juvenile offenders within the community.

Staff from Bahay Pag-asa Youth Rehabilitation Center declined to suggest a specific program to be improved or developed, indicating their belief that every program within the Youth Rehabilitation Center serves a specific purpose and benefits the residents. “*Sa aking pananaw lahat ng aming programa ay nakakatulong sa bata wala dapat alisin.*” (In my view, all of our programs are helpful to the child; none should be removed).

Moreover, several improvements should be considered such as a review of existing ordinances to ensure relevance, an increase in budget allocation for the program, and the establishment of a separate fund specifically for the juvenile program. This official opinion emphasized the need for financial enhancement as a key factor in improving the services offered at the Bahay Pag-asa Youth Rehabilitation Center. Key representatives from various departments within Bahay Pag-asa emphasized the need for increased funding, quicker responses to requests, adequate budget allocation, and a review of existing programs and services to enhance the support for juvenile offenders. Suggestions included higher budgets for medicines, continuous

financial assistance and personal support from the government, and preventive strategies initiated within communities.

“Dagdagan po ang mga programa sa loob ng bahay pag-asa.” (Increase the programs within the Bahay Pag-asa). There were proposals to open recreational facilities alongside rehabilitation facilities in order to provide young people with a variety of activities that they may not have had as children. This would help them learn and provide them with a break from the difficult circumstances that they experience on a daily basis.

3.5 Proposed Framework Development for Efficient Youth Rehabilitation Program of the Local Government of Valenzuela

Designed to provide a safe and loving environment for children who have committed legal offenses, Valenzuela City opened its own Bahay Pag-asa Youth Rehabilitation Center on May 31, 2013. Its key goal is to help these people become contributing members of society again, in line with the reduction of juvenile delinquency, the preservation of human rights, and the protection of children's welfare. A few years later, the Bahay Pag-asa Youth Center and Rehabilitation Program, which was founded in 2013, was strengthened when Valenzuela City passed Ordinance No. 464 in 2018. The UN Convention on the Rights of the Child (UNCRC), the Constitution, and the regulations stated in R.A. are all in compliance with this law. R.A. amended No. 9344. 10630.

The Juvenile Justice Act of 2006, R.A., served as the foundation for Bahay Pag-asa. 9344, which aims to manage these children outside of official court procedures. The emphasis was on extending state and community assistance in preventing future crimes rather than imposing punitive measures. Later on, R.A. 10630 enhanced the protection of children's rights and required rehabilitation for those involved in crimes, directing them toward a constructive path. It focused on enhancing the juvenile justice system in the Philippines.

The comments and direct experiences from beneficiaries and key informants familiar with the specifics of the program influence the suggested framework. These discoveries have been integrated by researchers into a thorough action plan that assists Valenzuela City's Social Welfare and Development Office (CSWDO) in carrying out the Juvenile Youth Rehabilitation Program. With this structure, the program's scope will be increased and long-term good impacts will be guaranteed.

The local government promotes the Bahay Pag-asa Youth Rehabilitation Program, which is based on Ordinance No. 464 and provides counseling, education, skills training, and activities aimed at improving the psychological, emotional, and psychosocial well-being of juveniles who are in conflict with the law (CICL). in line with R.A. This ordinance, which combines the concepts of restorative justice with CICL case resolve, 10630 and 9344, directs diversion proceedings.

The government works to provide efficient systems for reintegrating young people who have been impacted by criminality into society. Many local governments have been able to create Bahay Pag-asa facilities that are distinctive to their areas because to this framework. Even with its achievements, the program still faces obstacles that prevent it from reaching its full potential. These include of encouraging individuals to pursue higher education, attending to health issues, getting beyond financial and administrative obstacles, and identifying areas that may use better.

3.5.1 Key Areas for Actions

The study has revealed a number of problems with the patients' cooperation in the rehabilitation facility. Problems occur when customers refuse to ask for help or work with the many services that are offered to them. This hesitancy is frequently caused by a general unwillingness to participate in rehabilitative activities, health problems, and a lack of desire to learn. If clients are hesitant to actively engage, they may not completely benefit from the high-quality services provided for their betterment. For this issue to be solved, the approach involves efficient communication. Staff members provide detailed explanations, emphasizing the importance and assistance that the services can offer. In addition, monthly meetings are conducted to assess clients' demands and issues. These meetings aim to enhance

participation by offering clear explanations on how activities are conducted, fostering a better understanding of the benefits and encouraging active involvement in the rehabilitation process.

3.5.2 Implementation of the Proposed Policy Enhancement

Implementing efficient service delivery with enhancements has significant potential to positively impact the lives of clients participating in the programs. The enhanced service delivery implementation seeks to address the gap among uncooperative clients by providing improved programs and services. The goal is to add ways in the program in motivating and enlighten the minds of clients facing challenges that lead to their non-cooperation with the offered programs.

3.5.3 Stakeholders/Offices involved in the Implementation

Establishing responsibilities for implementing the suggested enhancement of delivering services requires a strategic partnership among key offices, bureaus, and departments, transiting both local and national levels. An essential part of the said enhancement implementation is the City Social Welfare and Development Office is the local administration of the Valenzuela City Government. CSWDO fosters social advancement by generating livelihood opportunities, ensuring the care, protection, and rehabilitation of individuals with disabilities, offering aid to those affected by disasters during emergencies, and enhancing the skills and capabilities of women, children, and youth.

Also, Juvenile Justice and Welfare Council. The primary responsibility of the JJWC is to act as the leading government agency overseeing the implementation of a comprehensive juvenile justice and welfare system. It advises the President on matters related to juvenile justice and welfare, assists relevant agencies in reviewing and revising existing policies or creating new ones aligned with juvenile justice and welfare. It coordinates the implementation of juvenile programs by national government agencies and other activities crucial to the success of the national juvenile intervention program.

Additionally, the JJWC formulates and recommends policies and strategies, in consultation with children, for the prevention of juvenile delinquency, the administration of justice, and the treatment and rehabilitation of children in conflict with the law. It also initiates and coordinates training for personnel involved in the administration of the juvenile justice and welfare system and the juvenile intervention program. While on a national scale, the Department of Social Welfare and Development (DSWD) collaborates with various partners on initiatives aimed at enhancing the overall well-being of you.

3.5.4 Monitoring and Evaluation

The Bahay Pag-asa Youth Rehabilitation Center, consisting of Policy Implementers, will have a central role in examining the execution of the proposed framework, assessing its effects, and pinpointing areas requiring improvement. By means of an intensive monitoring and assessment procedure, the council will take charge of the enhancement of the framework, guaranteeing its ongoing relevance in addressing substance abuse and associated problems within the community. The council wants to improve tactics, bring in fresh ideas, and strengthen the overall efficiency of the Juvenile Youth Rehabilitation Program in Valenzuela City by recognizing obstacles and filling in any gaps. In order to optimize the successful implementation of the suggested policy framework, the further developments are suggested:

- **Enhancing Family Communication.** Family members may better understand one another by encouraging more communication, which creates a welcoming atmosphere with a variety of interaction.
- **Optimizing Financial Support and Accelerating Responsiveness to Requests.** Enhancing the financial support systems and reducing the time it takes to process funding requests are vital strategies for increasing productivity and operational efficiency.
- **Expanding Training Initiatives and Seminars for Staff Development.** It is critical that we expand the range of training programs and seminars given to Bahay Pag-asa personnel in order to foster ongoing professional growth and improve their areas of expertise.

- Empowering Communities through Prevention Initiatives. Encouraging communities to take the lead in proactive preventive initiatives, such drug prevention lectures and parenting programs, would be a proactive way to improve overall well-being.

IV. CONCLUSION AND RECOMMENDATION

This study delved into the Bahay Pag-asa Youth Rehabilitation Center's programs aimed at preventing recidivism, finding that clients generally perceive the services as efficient and helpful. Challenges arise from clients' unwillingness to engage, attributed to factors like a lack of motivation and health issues. Moreover, this study proved the efficiency of services at the Bahay Pag-asa Youth Rehabilitation Center, particularly in psychological education, counseling, livelihood training, and personality development. It aims to influence decision-making and foster responsible behavior among youth.

This study suggests the importance of enhancing family communication for a stronger sense of connection, optimizing financial support systems, expanding staff training initiatives, and empowering communities through preventive measures like parenting classes. These strategies aim to promote overall well-being, operational efficiency, ongoing professional development, and community involvement for a safer and healthier environment.

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