



# Artificial Intelligence - A Dive Into Its Applications and Scope in the Design Industry

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**Abstract:** The rise of Artificial Intelligence (AI) technology has transformed numerous industries with its cutting-edge capabilities. This research paper offers an insight into an overview of AI, exploring its core segments like machine learning, neural networks, and natural language processing. It also explores the relevance of AI in the fashion industry, emphasising its impact on design and creativity, supply chain management, sales and marketing, and how it offers a sustainable approach to fashion. It also includes case studies of top fashion brands successfully integrating AI into their operations, improving efficiency and innovation. Despite its incredible potential, adopting AI in fashion presents challenges like data privacy concerns, high initial implementation costs, and the need for specialised skills. This paper also examines future trends such as accurate forecasting, increased personalisation, enhanced sustainable practices, and the emergence of AI-driven operations. Overall, it underscores the crucial role of AI in shaping the future of fashion.

**Index Terms:** Artificial Intelligence, fashion, futuristic, technology, machine learning.

## 1. Objectives & Methodology

The objectives of this research paper include -

- To define Artificial Intelligence (AI) in the context of fashion;
- To explore the various applications of AI;
- To verify and explore the use of AI using a fashion brand case study;
- To identify the different pros and cons of using AI technology in fashion;
- To evaluate present and future trends regarding the evolution of AI in the fashion industry.

The methodology followed in this paper mainly consists of secondary research, including aspects such as literature reviews, case study analysis, and analysis of data, both qualitative and quantitative, collected through existing industry articles and reports. The last portion of the paper also includes trend prediction and speculation based on current articles. Overall, the combination of different methodologies enables a thorough exploration of AI's use in the fashion industry, keeping in mind its impact, potential, and challenges.

## 2. Introduction

Many terms have been used to define artificial intelligence [AI], but scientists and experts agree there is no cut-out single definition for it. However, AI can be defined simply as the imitation by computers of human intelligence, something that inherently occurs in the latter. It enables machines to perform complex tasks with an efficiency akin to that of humans.

To understand Artificial Intelligence, we must define 'intelligence'. Typically, when we think of intelligence, we use phrases like creative problem-solving, logical thinking, understanding relationships between variables, drawing conclusions, and using past/current trends to predict future results. The biggest difference between human and artificial intelligence is that AI does not exist naturally and requires some degree of human intervention to function at its fullest capability. It is only an imitation of intelligence inherent in humans by computers.

Nils John Nilsson, a famous computer scientist, characterised AI as a technology that functions appropriately and with foresight in its environment. Several other definitions exist, which include abilities like perception, pursuit of goals, initiation of actions, and learning from feedback (Sheikh, Prins, and Schrijvers, 2023).

Merriam-Webster says, "Artificial intelligence is a branch of computer science dealing with the simulation of intelligent behaviour in computers." AI is a rapidly developing domain that can revolutionise several aspects of society like design, transport, healthcare, finance and more. Some of the main goals of developing AI are to create powerful computers that can automate functions in the following fields -

- a. **Data collection:** AI must possess the ability to collect vast amounts of data from multiple sources and in several formats like visual data, auditory, textual, and more. This data is essential for AI to learn from and use in further analysis/predictions.
- b. **Data pre-processing:** Collected data can contain errors and inconsistencies that have the potential to skew results. To avoid such tampering, these errors must be cleaned, formatted and transformed into a form that is ready for further processing and analysis.
- c. **Testing & training:** The training stage consists of using the pre-processed data to train AI models. They learn the patterns & relations between different variables and make further decisions based on them. The testing phase put this training to the test by evaluating the models on a set of new data. Any errors spotted here help refine the model.
- d. **Deployment:** Models that pass the testing phase make it to real-world applications. They are integrated into applications, software and devices to make tasks automated and increase efficiency.

Hence, we can say that this is the overall procedure followed for any kind of AI model to make it ready for real-life application. It is not a linear process and can consist of many iterative steps, but that is what refines its decision-making skills and ensures user satisfaction (Jaiwal et al., n.d.).

## 3. Background & Evolution of Artificial Intelligence

The term 'Artificial Intelligence' is not something that was created recently. Though the exact nomenclature was not in use until 7-8 decades ago, there has always been a collective fascination with intelligence in non-humans that can be evidenced throughout history.

Dating back to myths and legends of Greek mythology, we can pick instances of non-human creatures/objects possessing human-like intelligence, such as the story of Talos, the giant bronze robot created by the Greek god of invention, Daedalus. This robot is depicted as having an independent mind and conscience, described to be running in circles around the island of Crete and protecting it from approaching ships by hurling stones at them. Many such tales splatter the canvases of various civilisations, including the Indian one. References to AI-like abilities have also existed in popular culture dating back to popular fiction reads like 'Frankenstein' by Mary Shelly. We can say that this piece of fiction went as far as speaking about human-AI integration in a manner.

Coming to the actual beginning of AI, this term was initially devised by John McCarthy in 1956 (Jaiwal et al., n.d.). He held a conference at Dartmouth, where this term was used for the first time. By 1958, McCarthy had created the first programming language known as LISP or List Processing, which is used even today. The following period from 1957 to 1979 can be titled 'AI Maturation' since this was the time when there was a lot of struggle for AI research. The 1980s were a period of breakthrough for AI experts since many countries were ready to invest in researching and developing AI.

#### **4. Relevance of Artificial Intelligence in Fashion**

AI has pervaded and revolutionised many industries, such as healthcare, transport, tech, and more. Fashion is an art with both a functional and an expressive role. The intersection of both fashion and AI is currently happening all around us, and designers as well as consumers need to be aware of the numerous changes taking place. A report penned by McKinsey & Company and The Business of Fashion 'The State of Fashion 2018' states that around 75% of retailers are interested in investing in AI during the 2018-19 phase (Luce, 2019).

In the fashion industry, AI can be applied at multiple stages, from the design process to the production phase, to supply chain management and e-commerce user assistance. Trend forecasting requires predictive analytics, a method that enables an AI model to predict future trends based on a vast amount of data compiling the past and present ones ((What is the history of artificial intelligence (AI)? n.d.).

The application of AI technologies in the fashion industry has already started, creating a new experience for both customers and brands. Components like virtual trying rooms, customisation options, and AI chatbots have given rise to personalised shopping experiences, while brands are using AI trend forecasting, efficient inventory management, and new methods to meet sustainability goal (Takyar and Takyar, 2023).

The following topics will explore the different components of AI and its applications in the fashion and design industry. However, one conclusion that can be drawn from the information studied so far is that AI has revolutionised the design industry and taken the world by storm, securing its position as an essential technology of the future.

#### **5. AI Technologies in Fashion**

Artificial Intelligence (AI) is remarkably transforming the fashion industry by increasing various aspects of design, production, and retail. To forecast future trends, including well-liked colour palettes, styling options, and fabric selections, artificial intelligence (AI) algorithms examine enormous volumes of data from fashion blogs, social media, and online retail sites.

By producing fresh concepts and ideas, generative AI tools such as OpenAI's GPT-3.5 and DALL-E are transforming the creative process. AI is essential to personalization as well, improving the user experience by providing customised recommendations based on user preferences and previous purchases. Furthermore, AI-powered virtual try-on solutions enhance the online buying experience by enabling users to see how clothing would appear on them without physically trying them on via computer vision and augmented reality.

Artificial intelligence (AI) assists in supply chain optimization by predicting demand, controlling inventory, and cutting waste, resulting in the timely availability of the correct items. AI also helps to promote



sustainability by minimising the environmental impact of garment production through resource optimization and the use of sustainable materials.

In general, integrating AI into the fashion sector aims to enhance human creativity and decision-making in addition to automating tasks.

## 6. Machine Learning

In design, machine learning algorithms estimate future fashion trends by analysing large information including past sales, social media trends, and consumer preferences. Machine Learning (ML) is profoundly impacting the fashion industry in a number of areas, including marketing, customer experience, design, and production. This capacity for prediction aids designers in producing collections that speak to changing consumer tastes.

The application of machine learning in the fashion industry offers various advantages, including improved trend forecasting, personalization, and increased sales potential. Additionally, it makes mass customisation possible, allowing fashion items to be customised to each customer's unique preferences and improving the overall purchasing experience.

Although machine learning solves the problems of style identification and popularity forecasting, it is becoming more and more significant in the fashion sector. Through the use of deep learning models like CNNs and the combination of visual features with transactional data, the industry is able to not only anticipate new trends but also produce fashion goods that correspond with consumer preferences and maximise sales potential.

To sum up, machine learning is transforming the fashion business by boosting personalization, streamlining operations, and forecasting trends more accurately. ML will allow companies to stay ahead of trends and provide personalised shopping experiences, ultimately changing the industry in the direction of a future that is more data-driven and focused on the needs of the customer.

## 7. Computer Vision

The fashion industry is undergoing a radical change, and in order to stay innovative and competitive, it is using cutting-edge technologies more and more. Computer Vision refers to the application of artificial intelligence (AI) and machine learning to the analysis of visual data, including pictures and videos, in order to improve and automate different parts of the process. Artificial Intelligence (AI) can recognize patterns, find flaws, and even propose new design concepts by examining millions of photos.

When image recognition is integrated into the design process, designers may efficiently and accurately collect and evaluate large amounts of visual data. Through the analysis of fashion shows, streetwear, and social media, this system can detect trends. It helps designers anticipate trends and comprehend consumer preferences so they may make goods that appeal to a wider population. Furthermore, by combining different styles, patterns, and colours from millions of photographs, AI-driven image recognition technologies may produce creative inspirations, encouraging creativity and innovation. Wearables at different phases of manufacture can be inspected by image recognition systems with machine learning algorithms, which can detect flaws more quickly and accurately than human inspectors.

Summing it up, computer vision is revolutionising the fashion business by optimising workflows related to design, trend prediction, and quality assurance. Through the use of AI and machine learning to evaluate visual data, this technology increases productivity, fosters creativity, and gives designers better insights.

## 8. Natural Language Processing (NLP)

Artificial intelligence (AI) is being used more and more in the fashion business to improve consumer experience and streamline processes. One of the most prominent AI applications in this area is Natural Language Processing (NLP), particularly through chatbots and customer service automation.

Natural Language Processing (NLP) is the application of AI to interpret and analyse human language in a way that is useful for operational procedures. This technology is revolutionary in terms of enhancing consumer satisfaction and optimising business processes, resulting in more personalised and human-like interactions.

NLP-powered chatbots have become an essential tool for fashion retailers. These virtual assistants communicate with clients in real time, answering questions about return policies, order status, and product specifics right away. It is essential for evaluating consumer sentiment and feedback. Fashion brands can detect areas for improvement and obtain insights into client satisfaction by analysing survey replies, social media comments, and reviews. Customers will always obtain timely support thanks to this, which enhances their overall pleasure and experience.

In conclusion, NLP is revolutionising customer service in the fashion business through the usage of chatbots. NLP-enabled chatbots increase customer happiness and spur business growth by offering prompt, customised, round-the-clock service. This technical development signifies a big improvement in the way fashion firms interact with their clientele.

## 9. Generative Adversarial Networks (GANs)

Generative Adversarial Networks, or GANs, are a revolutionary artificial intelligence technology. They are made up of the discriminator and generator neural networks, which collaborate to produce new data. GANs can produce innovative apparel ideas, by using large datasets of pre-existing fashion photos as a source of information. Designers have the ability to feed AI algorithms with information from previous runway shows, collections, and even streetwear images. This technique can help designers push the boundaries of fashion innovation by igniting their imagination and giving them new views. Beyond whole outfits, GANs can produce distinctive textures and patterns. This skill enables the investigation of unusual patterns and combinations that human designers might not have thought of. Higher levels of customisation and customization in fashion are also made possible by GANs. Customers can provide the AI input to create custom apparel products that suit their tastes, such as preferred colours, styles, or specific design components. This increases client satisfaction and creates new opportunities for brands to provide tailored fashion experiences.

Using GANs in the fashion design process can result in more environmentally friendly methods. Additionally, GANs can reduce overproduction and excess inventory by forecasting trends and producing designs that have a higher chance of success. Although GANs have a lot of potential, there are several obstacles to overcome in their application. High-quality training data and complex algorithms are needed to guarantee the originality and quality of AI-generated designs.

To sum up, Generative Adversarial Networks, or GANs, are revolutionising the fashion business by making it possible to produce highly tailored clothing, distinctive textures, and inventive patterns. Through the analysis of large datasets, GANs encourage designers to think outside the box and support more environmentally friendly practices like waste reduction and inventory optimization. All things considered, GANs present fascinating chances for fashion design's originality, customization, and sustainability.

## 10. Applications of AI in Fashion

- a. **Trend Forecasting:** AI processes extensive data from social media, fashion events, and online searches to forecast upcoming trends, enabling designers and retailers to stay ahead.
- b. **Personalized Shopping Experiences:** AI algorithms suggest products tailored to each customer's preferences, purchase history, and browsing habits, boosting satisfaction and loyalty.
- c. **Virtual Try-Ons:** Utilizing augmented reality (AR) and AI, customers can try on clothing and accessories virtually, reducing the need for physical fitting rooms and minimizing returns.
- d. **Size and Fit Optimization:** AI-driven data analysis helps create better-fitting garments by accurately predicting customer sizes, thereby lowering return rates caused by fit issues.
- e. **Sustainable Fashion:** AI enhances resource management and minimizes waste by accurately forecasting demand, supporting eco-friendly designs and sustainable production methods.
- f. **Inventory Management:** AI improves inventory management by anticipating demand, reducing excess stock, and ensuring popular items are consistently available.
- g. **Customer Service Chatbots:** AI-powered chatbots provide immediate customer support, answering questions and offering personalized shopping assistance around the clock.
- h. **Counterfeit Detection:** AI verifies the authenticity of high-value items, ensuring customers receive genuine products and safeguarding brands from counterfeiting.
- i. **Supply Chain Optimization:** AI enhances supply chain efficiency by predicting potential issues, optimizing logistics, and improving overall operations.
- j. **Marketing and Sales:** AI evaluates customer data to develop targeted marketing campaigns, boosting conversion rates and driving sales.

These applications highlight how AI is transforming the fashion industry, making it more efficient, consumer-focused, and environmentally sustainable.

## 11. Notable Cases of Fashion Brands Using AI In Front End Operations

Several fashion brands/applications have started applying AI in their operations, striving to walk hand-in-hand with technology. One good example is Stitch Fix, a virtual style assistant that aims to provide personalised fashion choices to users, thereby reducing return rates and skyrocketing satisfaction levels.

Stitch Fix lets users take a basic quiz that collects all the required information, such as the user's height/weight, fashion choices, colours to avoid, preferences, genres of clothing, profession, and so on, as shown in **Fig.1**. Once all this data has been noted, the application creates a customized fashion package that the customer can receive periodically. This app has ties with many brands, enabling it to successfully compile outfits from many sources to create the perfect package.

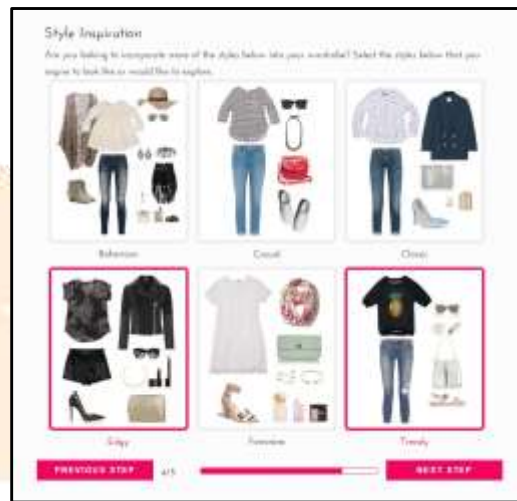
Stitch Fix works by constantly making decisions based on its huge database, uses generative AI to create outfit combinations that appeal to the user, generates text to communicate and collect information from users, as well as uses AI capabilities to automatically style various pieces available in its inventory (Marr, 2024).

Nike's May 2019 news release revealed that 60% of individuals wear ill-fitting shoes, and over 500,000 people buy the wrong size each year. The company blamed outdated, two-dimensional shoe sizing methods for this issue, calling it a "gross simplification of a complex problem." To combat inaccurate sizing and reduce returns, Nike launched Nike Fit. This technology uses a smartphone camera to scan customers' feet and offer

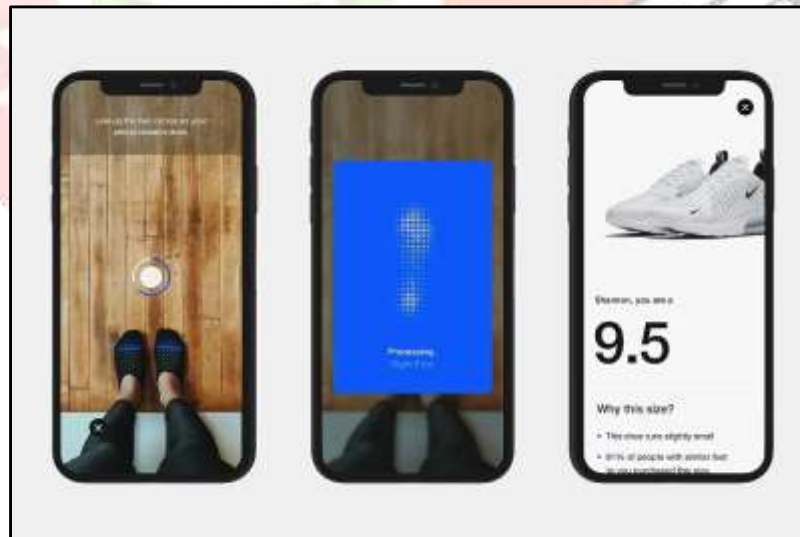
precise shoe size recommendations, as depicted in **Fig.2**. By capturing data from 13 visual points to create a 3D model of the foot, Nike Fit aims to improve customer satisfaction by ensuring the selection of the best shoe size for future purchases (Mathews, 2024).

When we talk about AI chatbots, it goes without saying that nearly every e-commerce platform has implemented this feature. It's very handy, reduces the need for hiring many customer support employees and provides round-the-clock service. It recommends products to users, quizzes them to find what they want and also solves issues faced by the user to a great extent. We have apps like Myntra and Amazon, which have introduced virtual assistants like Maya and Rufus.

In conclusion, taking the assistance of AI in front-end operations where brands interact directly with the customers has become the new normal. Consumers have also accepted this change with arms open wide, especially the youth. This scenario paints a very positive and hopeful prediction that AI will become integrated in the average user experience when shopping.



**Figure 1** - Stitch Fix builds a style profile by quizzing the user on their fashion tastes and preferences.



**Figure 2** - A preview of the Nike Fit feature in the brand's application.

## 12. Case Study: Levi Strauss & Co's Integration of AI Technologies Into Its Core Processes

Levi Strauss is a renowned denim brand, which has successfully integrated artificial intelligence and related technologies into its core processes such as designing, marketing, supply chain management, and customer service.



## 12.1. Design and Ideation

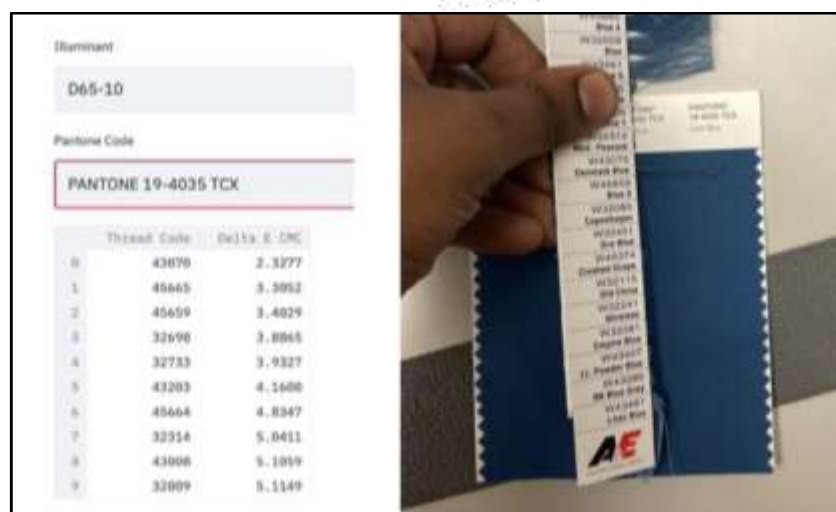
Implementing AI in the design process started with the brand's first-ever Machine Learning Bootcamp in 2021, which was organised by Levi's. The company trained 40 employees over 8 weeks on machine learning, coding, and other relevant topics. One of these employees was Ron Pritipaul, design coordinator with Levi Strauss & Co. Pritipaul, an eager learner and innovative thinker, quickly set to work in finding out new ways in which AI can aid the design process. He recognised the fluid and creative nature of designing and ideation, which led him to create a unique solution tailored to the brand's specific needs (McDowell, 2021).

Pritipaul developed an algorithm derived from an existing neural network - this could recognise the edges of a garment, determine the placement of pockets and buttons and so much more. He tested this algorithm through the creation of Levi's new Trucker jacket by taking inspiration from multiple historical art & paintings. Some of these were Vincent van Gogh's 'Starry Night' and David Hockney's 'Apple Tree' among a total of around 30 inspirations. With the click of a single button, the application could produce replicas of different portions of art pieces like brush strokes and colours.



**Figure 3** - Trucker jackets designed by Pritipaul using AI, which took inspiration from famous paintings and artwork.

By removing the limitations that come with manual research and ideation, this algorithm aims to reduce the time and effort required by a person to come up with new designs. Pritipaul's application of AI could greatly aid the designer in picking the right inspiration and fine-tuning the elements while also maintaining a human touch. It can also help pick elements and ideas that might escape one's eye. Another application designed by Pritipaul sought to match thread colours from an inventory of thousands of shades, a process that would typically take hundreds of hours (Mark Cazares, 2021).



**Figure 4** - An AI application developed by Pritipaul to match thread colours to a Pantone.



Through these endeavours, Levi quelled the myth that AI hinders creativity and original ideas while also showing how it eliminated tiresome manual work and frustration. It is worth admiring that Levi not only implemented AI into its basic design process but also developed customised applications that would aid different teams in trend analysis, market research, ideation and rendering, etc. It saves the painstaking time taken to collect data from both past and present trends.

## 12.2. Supply Chain Management

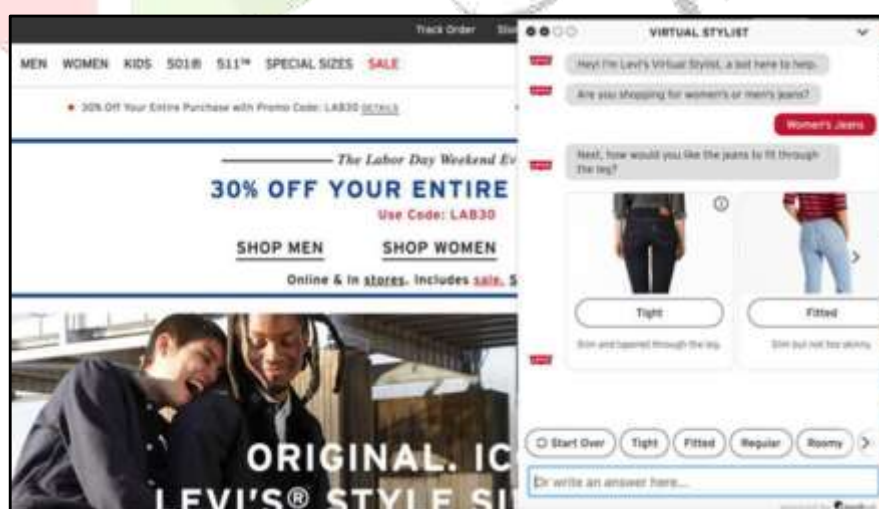
Levi Strauss & Co. has integrated AI into its supply chain to streamline and enhance processes like material procurement and operational efficiency. It collaborated with o9 Solutions and through this partnership, designed a system that could assign orders faster, thereby reducing lead times and ensuring efficient resource allocation. Levi's described this platform as an open marketplace which provides a live view of the various supply chain processes - such as which suppliers have required materials and more. This facilitates informed and rapid decision-making.

The implementation of this facility has been largely successful in reducing lead times and enhancing the ability to assign orders quickly. Managing supply chains through AI means increased transparency and real-time data visibility, which further leads to increased operational efficiency and benefits. While there are many challenges faced in the adoption of AI technologies into core processes like supply chain management such as high initial implementation costs and infrastructure development, Levi's is positive that it can leverage this platform to further enhance efficiency, sustainability and consumer experience (Zaytsev, 2024).

## 12.3. Marketing and Customer Experience

Levi's implemented an AI chatbot on Facebook Messenger as early as 2017 after a collaboration with Mode.ai. The chatbot was named 'Levi's Virtual Stylist', and its main purpose was to assist customers with the different aspects of jeans, such as the stretch, fit, and rise. Ultimately, it worked towards reducing returns by providing accurate sizing.

The chatbot is also synced with the inventory, keeping real-time tabs on the availability of various items to not run out of stock. This virtual stylist gained fame for its quick understanding of human language. A chatbot like this acts to bridge the gap that customers are likely to feel while shopping online as compared to physically visiting a store. By reducing the need for human customer support for smaller operations, the brand has also decreased the response time, therefore skyrocketing customer satisfaction. (Arthur, 2017).



**Figure 5** - Levi's virtual stylist/chatbot in web-based format. Taken from - <https://www.chatbotguide.org/levis-bot>

Levi's also tried a new feat by introducing AI-generated models, but this new adventure quickly took a sour turn. They announced a partnership with Lalaland.ai in 2023 to embark on a new journey with AI-generated models to showcase their latest collections. In their press release, the brand stated that they would

begin to 'supplement human models' to create 'a more inclusive, personal and sustainable shopping experience for fashion brands, retailers and customers'. However, this announcement was met with severe backlash.



**Figure 6 - An AI-generated model wearing Levi's denimwear, born in collaboration with Lalaland.ai**

A large number of people were upset with Levi's statement of inclusivity. They asked why Levi's couldn't use diverse human models instead of resorting to AI ones even though the brand said they were not planning on scaling back live photo shoots or their commitment to working with diverse models. "The Lalaland.ai partnership may deliver some business efficiencies that provide consumers with a better sense of what a given product looks like but should not have been conflated with the company's diversity, equity and inclusion commitment or strategy." (Clark, 2023)

#### 12.4. Overall Summary of Levi's Integration of AI

From all the information listed above, we can conclude that Levi's has been able to successfully integrate AI into its crucial processes like design/ideation, supply chain management and marketing/customer experience. Though there was unprecedented backlash upon the announcement of the collaboration with Lalaland.ai, it must be noted that this could have been avoided by phrasing the introduction differently. Instead of introducing the AI models as a venture into diversity, it could have been made to sound more tech-oriented and as a step into the world of exploring new developments in AI.

Overall, the reception of AI by customers has been full of enthusiasm and excitement, showing a tech-ready user attitude. While AI stands to revolutionise the brand's image as well as make procedures efficient, this mustn't strip the originality and creativity of their products. AI is a wonderful tool to speed up laborious tasks and summarise large amounts of data, but it must not disturb the human contribution to design. AI comes with a lot of benefits as well as challenges and it is up to us to tread a path that delicately balances both.

#### 13. Challenges and Limitations

*"Artificial Intelligence (AI) has advanced in areas like image recognition, natural language processing, and deep learning, revolutionising fields like medicine, customer service, and automotive technology. However, AI still faces limitations, such as lacking common sense and human emotional understanding and requiring human assistance in complex tasks."* (Ray, A. (2021, April 14)

*"AI systems rely on [data sets](#) that might be vulnerable to data poisoning, data tampering, data bias or [cyberattacks](#) that can lead to data breaches. Organisations can mitigate these risks by protecting [data integrity](#) and implementing security and availability throughout the entire AI lifecycle, from development to training and deployment and postdeployment." (Ibm.(2024,June7)*

In the fashion industry, AI is used for trend forecasting, personalised shopping, and automating design processes. Yet, like other fields, AI in fashion struggles with creativity and emotional nuance, often relying on human designers to complement its data-driven insights. Bridging these gaps will enhance AI's role in fashion innovation and creativity.

Following are some top 10 limitations of AI:-

- a. **Lack of Understanding and Common Sense** - AI systems, despite their prowess in specific domains, lack a deep understanding of the world. They often operate based on patterns learned from data without comprehending the underlying concepts. Common-sense reasoning, intuitive understanding, and contextual awareness are areas where AI falls short.
- b. **Absence of Creativity and Originality** - While AI can generate content, it struggles with true creativity and original thought. Machines cannot innovate, envision abstract concepts, or produce truly novel ideas that go beyond the patterns present in their training data. Creative thinking remains a distinctly human trait.
- c. **Ethical and Moral Decision-Making** - AI systems lack inherent ethical frameworks and moral reasoning. They make decisions based on learned patterns, which may inadvertently perpetuate biases present in training data. The challenge lies in imparting ethical considerations and the ability to make morally sound choices to AI entities.
- d. **Interpretability and Explainability** - The "black box" nature of some AI models poses challenges in interpreting and explaining their decisions. Understanding how AI arrives at specific conclusions, especially in critical areas like healthcare or legal matters, is crucial for acceptance and trust but remains a complex task.
- e. **Data Dependency and Quality** - AI's effectiveness is heavily reliant on the quality and quantity of training data. Biased or incomplete datasets can lead to skewed results, reinforcing existing prejudices or producing inaccurate outputs. Ensuring diverse and representative data remains an ongoing challenge.
- f. **Resource Intensiveness** - Training sophisticated AI models demands significant computational power and energy consumption. This resource intensiveness not only poses environmental concerns but also limits the accessibility of advanced AI applications to entities with substantial computing resources.
- g. **Limited Transfer Learning** - While AI models excel within the specific domains they are trained for, transferring knowledge to new, unrelated tasks is challenging. Achieving true transfer learning, where AI can leverage experience from one domain to perform well in another, remains an active area of research.
- h. **Vulnerability to Adversarial Attacks** - AI systems are susceptible to adversarial attacks, where intentional manipulation of input data can mislead the system's output. Safeguarding AI against such attacks is an ongoing challenge, particularly in critical applications like autonomous vehicles or cybersecurity.
- i. **Emotional Intelligence and Empathy** - Understanding and responding to human emotions, a cornerstone of human interaction, remains a formidable hurdle for AI. While some progress has been made in natural language processing, genuine emotional intelligence and empathy are complex traits that machines have yet to authentically emulate.



- j. **Real-Time Learning and Adaptability** - The ability to learn and adapt in real-time to dynamic environments is a distinctive human trait that AI struggles to replicate. Human cognition allows for continuous learning and adjustment, whereas AI often requires retraining and significant data input for adaptation.
- k. **Data Privacy** - We can often trace AI privacy concerns to issues regarding data collection, cybersecurity, model design and governance. Such AI privacy risks include:
- Collection of sensitive data
  - Collection of data without consent
  - Use of data without permission
  - Unchecked surveillance and bias
  - Data exfiltration
  - Data leakage
  - Collection of sensitive data

One reason AI arguably poses a greater data privacy risk than earlier technological advancements is the sheer volume of information in play. Terabytes or petabytes of text, images or video are routinely included as training data, and inevitably some of that data is sensitive: healthcare information, personal data from social media sites, personal finance data, biometric data used for facial recognition and more. With more sensitive data being collected, stored and transmitted than ever before, the odds are greater that at least some of it will be exposed or deployed in ways that infringe on privacy rights.

- a. **Collection of data without consent** - Controversy may ensue when data is procured for AI development without the express consent or knowledge of the people from whom it's being collected. In the case of websites and platforms, users increasingly expect more autonomy over their data and more transparency regarding data collection. Such expectations came to the fore recently, as the professional networking site LinkedIn faced backlash after some users noticed they were automatically opted into allowing their data to train generative AI models.
- b. **Use of data without permission** - Even when data is collected with individuals' consent, privacy risks loom if the data is used for purposes beyond those initially disclosed. "We're seeing data such as a resume or photograph that we've shared or posted for one purpose being repurposed for training AI systems, often without our knowledge or consent," King said. In California, for instance, a former surgical patient reportedly discovered that photos related to her medical treatment had been used in an AI training dataset. The patient claimed that she had signed a consent form for her doctor to take the photos, but not for them to be included in a dataset.
- c. **Unchecked surveillance and bias** - Privacy concerns related to widespread and unchecked surveillance—whether through security cameras on public streets or tracking cookies on personal computers—surfaced well before the proliferation of AI. However, AI can exacerbate these privacy concerns because AI models are used to analyze surveillance data. Sometimes, the outcomes of such analyses can be damaging, especially when they demonstrate bias. In the field of law enforcement, for example, several wrongful arrests of people of colour have been linked to AI-powered decision-making.

- d. **Data exfiltration** - AI models contain sensitive data that can prove irresistible to attackers. “This [data] ends up with a big bullseye that somebody’s going to try to hit,” Jeff Crume, an IBM Security Distinguish Engineer, explained in a recent IBM Technology video (the link resides outside ibm.com). Bad actors can conduct such data exfiltration (data theft) from AI applications through various strategies. For instance, in prompt injection attacks, hackers disguise malicious inputs as legitimate prompts, manipulating generative AI systems to expose sensitive data. Such as a hacker using the right prompt might trick an LLM-powered virtual assistant into forwarding private documents.
- e. **Data leakage** - Data leakage is the accidental exposure of sensitive data, and some AI models have proven vulnerable to such data breaches. In one headline-making instance, ChatGPT, the large language model (LLM) from OpenAI, showed some users the titles of other users’ conversation histories. Risks exist for small, proprietary AI models as well. For example, consider a healthcare company that builds an in-house, AI-powered diagnostic app based on its customers’ data. That app might unintentionally leak customers’ private information to other customers who happen to use a particular prompt. Even such unintentional data sharing can result in serious privacy breaches.

“If we want to give people more control over their data in a context where huge amounts of data are being generated and collected, it’s clear to me that doubling down on individual rights isn’t sufficient.” (2024, March 18). Stanford HAI).

#### 14. Implementation Costs

Implementing AI technology involves significant financial barriers, particularly for small businesses. The initial investment includes acquiring the necessary hardware and software, as well as setting up the required infrastructure. Development and integration costs can be high due to the need for customised AI solutions and the complexity of integrating these systems with existing processes. Ongoing maintenance and updates are essential to ensure the AI systems remain effective, which adds to the overall cost. Additionally, businesses must invest in training programs for employees and may need to hire skilled AI professionals, both of which can be expensive. Operational costs, such as energy consumption and data management, further contribute to the financial burden. These costs can be prohibitive, limiting the accessibility of AI solutions for smaller enterprises.

#### 15. Ethical Considerations

As AI becomes increasingly integrated into the fashion industry, retailers should take ethical considerations regarding data privacy and algorithmic bias seriously. Companies need to consider how to effectively balance the benefits of efficiency and innovation with fair use of customers’ data, given the fact they’re increasingly more aware and active regarding their privacy rights.

Transparency and accountability should be the priorities regarding artificial intelligence in fashion retail, ensuring that these tools benefit both consumers and companies while minimising potential risks and unintended consequences, like data breaches that disclose users’ biometric information.

#### 16. Future Trends

Artificial Intelligence (AI) is becoming a key component of the impending technology revolution in the fashion industry. AI is becoming a major force behind innovation in the fashion industry, influencing everything from design and production to marketing and customer experience. The fashion industry's future AI trends will push the limits of innovation, sustainability, and personalization while also reshaping existing business models and how customers interact with fashion firms.

Fashion brands are using AI technologies like computer vision, generative models, and machine learning to predict trends, optimise production, and provide customised shopping experiences. These technologies are constantly evolving. AI makes better decision-making possible by analysing large datasets, such as sales records, social media trends, and consumer preferences. This makes trend predicting more accurate. Furthermore, AI-driven advancements, such as virtual fitting rooms, automated design tools, and sustainable production methods, are poised to alter the way fashion is made, consumed, and experienced.

The fashion business, which has always relied on intuition and creativity, is changing as artificial intelligence (AI) permeates more and more aspects of its operations. AI is revolutionising the fashion industry with previously unheard-of levels of efficiency, personalization, and sustainability in everything from trend forecasting to design innovation. AI is becoming more and more important in the fashion sector as a result of changing consumer needs and technological advancements. It helps firms predict trends, streamline supply chains, and improve customer experiences.

## 17. Innovations

Artificial intelligence (AI) is becoming more and more integrated into the fashion business, and new technologies have the potential to completely transform a number of different parts of the fashion value chain. A number of cutting-edge technologies are about to revolutionise the way fashion firms create, produce, market, and sell their goods as artificial intelligence (AI) develops. This will result in a more streamlined, customised, and sustainable business.

The future of retail will likely offer individualised shopping experiences in the future through AI-powered virtual fashion assistants. These artificial intelligence (AI) systems will be able to recommend clothes, styles, or accessories based on personal preferences by analysing a customer's past purchases, preferences, and even current fashion trends. Future artificial intelligence (AI) technologies will improve these assistants by enabling smooth consumer interactions through sophisticated computer vision and natural language processing (NLP). Fashion retail will become more interactive and user-friendly with the help of these virtual stylists.

The fashion business is increasingly prioritising sustainability and artificial intelligence (AI) technologies. Future developments in supply chain management driven by AI will help brands reduce waste, streamline operations, and cut carbon emissions. Brands can cut back on overproduction and improve inventory management by utilising AI to estimate demand more precisely. AI will also promote the adoption of eco-friendly textiles and smart materials, which can be chosen according to sustainability standards. Furthermore, it is anticipated that technology such as AI-powered recycling systems would improve textile recycling and support the circular fashion industry.

With the help of technologies like augmented reality (AR), virtual try-ons will become more accurate, enabling customers to make well-informed judgments without the need for in-person trials. AI will bring new functionality, fusing fashion with tech-driven solutions, as wearables and smart apparel continue to advance. The fashion business will be reshaped by these advancements, becoming more imaginative, environmentally friendly, and customer-focused.

In conclusion, by improving client experiences, sustainability, and personalization, artificial intelligence is poised to completely transform the fashion sector. AI-driven supply chain management will save waste and encourage environmentally responsible practices, while virtual fashion assistants and augmented reality will provide personalized, interactive shopping experiences. As wearable technology and smart garments advance, the confluence of fashion and technology will drive innovation, making the sector more sustainable, inventive, and customer-focused.



## 18. Potential Impact

Innovations in AI have the potential to revolutionise the fashion sector by providing new opportunities for sustainability, efficiency, and personalization in addition to useful improvements. By examining social media and customer data, AI-driven technologies provide incredibly precise trend predictions, enabling firms to react swiftly to changing consumer preferences. By coordinating production with current demand, supply chain optimization using predictive analytics lowers waste and improves sustainability. While virtual try-on technology provides a smooth shopping experience and lowers return rates, personalised recommendations improve consumer experience and boost revenues in e-commerce. These developments paved the way for a fashion sector that is more data-driven, responsive, and ecologically sensitive.

The fashion industry may see completely new business models as AI technology develops, including AI-powered custom designs and on-demand production, which will drive the sector toward a future where consumer experience, sustainability, and data are critical.

## 19. Conclusion

As we witness the burgeoning partnership between AI and the fashion industry, it's evident that the horizon of possibilities is limitless. Artificial intelligence fashion is more than just a fleeting trend; it's the dawn of a new era, one where AI empowers brands to predict trends accurately, optimise supply chains, customise shopping experiences, and provide AI-powered recommendations. AI in fashion will likely reshape the industry, driving efficiency, sustainability, and creativity.

While the transformation is still nascent, AI's potential in the fashion industry is immense. It promises a future where sustainability, customer satisfaction, and operational efficiency will be at the forefront of the industry. AI in fashion is an example of how technology can drive significant innovation and growth while simultaneously promoting sustainability and customer-centricity.

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