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### Entrepreneur's Role For Digital Transformation: Using Cross Functional Interface Between Finance And HR

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#### **Abstract**

There are different definitions of "business model". However, most people do believe that the term describes how Entrepreneurs/CEOs create and capture value. The attributes of the model define the proposition of customer value along with the pricing mechanism. They indicate how the entrepreneurs of the organization will organize itself and whom it will partner with to produce value. CFOs and their teams are increasingly being called upon to advise business units on inventive methods of generating value, with the assistance of HR teams. In the age of technological advancement, entrepreneurs need to be adept at using digital technology in all areas of business. With the sheer advancement of technology, fundamental changes have been taking place in the way of operating and delivering value to customers. It is also considered as a cultural change that requires organisations to challenge the status quo. In recent years, the digital transformation has been gaining momentum and it has become a dominant topic in industry and academia. Digital business transformation involves utilizing technology to create innovative business models, streamline processes, and establish systems that generate profitable revenue and provide a competitive edge. The digital transformation of business is facilitated with the increased use of digital technologies that impact organisations and human activity areas. It is disrupting businesses in every industry by breaking down barriers between businesses and people which leads to the

creation of new product and service portfolios along with efficient ways of carrying out business activities. In order to facilitate digital business transformation, many organisations integrate new digital technologies into business areas. It results in bringing about fundamental changes in the way the organisations operate. There are four main areas of digital transformation of businesspeople data, process, organisational change and technology. Entrepreneurs place emphasis on the digital transformation of business in order to gain competitive advantage by lowering expenses and innovating.

The study employs a triangulation approach utilizing case studies, academic literature, and expert opinions to ensure robust findings. Focusing on the intersection of finance and HR within digital transformation, case studies are purposively sampled. Data is gathered from expert interviews with key stakeholders, academic databases, and relevant literature. Through integration of findings from these sources, a comprehensive understanding of the role of entrepreneurs in digital transformation is achieved. The study concludes that integrating finance and HR functions is vital for successful digital transformation. Case studies demonstrate improved efficiency, collaboration, and innovation through integrated systems. Academic literature underscores the necessity of this integration for organizational goals. Experts stress the role of entrepreneurs in recognizing and bridging the gap between finance and HR, enabling value creation and strategic decision-making. Overall, integration facilitates operational improvement, collaboration, and innovation, ensuring organizational competitiveness in the digital era. In regards to the implications of the study, it can be said that increased public investment in digital infrastructure and education, alongside fostering public-private partnerships, is crucial for addressing the shifting economic landscape towards automation and high-skilled production, necessitating aligned educational offerings, improved accessibility to training, and adaptable labor market policies. While triangulating data from diverse sources enhances comprehensiveness and validity, limitations such as source bias, expert opinion validity, generalizability, analysis complexity, and resource constraints necessitate rigorous reporting to ensure credibility and robustness in research.

Keywords: Finance, HR, Digital Transformation, Cross-Functional, Entrepreneurs

#### Introduction

The digitalization of systems, products, or overall operations is one of the prime areas of priority for many entrepreneurs and in recent times, it has become a newly emerged trend. However, the cruciality of being equipped with the relevant skills for the future and being open to adopting more agile working methods cannot be ignored. The 2017 Global Human Capital Trend report published by **Deloitte** (2017) indicates two challenges in the field of Human Resources (HR). One, the transformation of HR operations and two, the transformation of the workforce and the work process. The report also highlights three areas where these transformations are occurring: the Digital Workforce, Digital Workplace, and Digital HR. The development of the digital workforce involves implementing talent practices that cater to digital skills, recruiting employees who are tech-savvy, and fostering an innovative culture within the workplace. The Digital Workforce, Digital Workplace, and Digital HR are the three areas the transformation's occurrence is noticeable (Colbert, Yee & George, 2016; Attaran, Attaran & Kirkland, 2019; Manuti and De Palma, 2018; Waddill, 2018). The development of digital

workforce requires the implementation of talent practices with the objective of catering to digital skills and sourcing tech-savvy employees. Fostering an innovative culture within the workplace is essential as well. Simultaneously, the enhancement in the productivity can be achieved through utilising the modern communication tools and software and paving the way for the creation of a digital workplace. Digital HR is viewed as a means of optimizing processes, leveraging digital tools and applications to deliver innovative HR solutions that enhance efficiency and effectiveness (DiRomualdo, El-Khoury & Girimonte, 2018). In this context, it can be said that many organisations applicant tracking systems or ATS for automating job postings and screening resumes. In addition, employee self-service portals are the examples of the digital HR solutions with the help of which employees can access to their HR and payroll related information. In this way, employees are empowered for handling these tasks which eventually leads to reducing administrative burdens on HR department. LMS is another example of digital HR solutions which provide employees with access to digital training courses, virtual conferences and webinars. Cassar et al. (2018) suggested the use of HRMgt data analytics for bringing about the improvement in the strategic value of HR. On the other hand, Shrivastava, Nagdev and Rajesh (2018) suggested the use of human resource analytics (such as, data mining, predictive analytics and contextual analytics) for ensuring that managers are enabled in taking better decisions in the affairs of workforce. These examples imply the necessity of being equipped with IT skills and abilities by HR managers.

With the sheer growth in digitalization, HR, as said by Lengnick-Hall, Neely and Stone (2018) faces a significant challenge in managing talent effectively. This includes talent pipelining, anticipating skills needed in the future, identifying potential gaps, and deciding whether to hire externally or upskill existing employees to ensure the organization's readiness for tomorrow. HR must consider various factors, such as the rapid pace of change, available budgets, and aligning HR with the overall business objectives by transforming competencies rather than solely focusing on the transformation itself (Ulrich, 1996l; Holbeche. 2009). This highlights the importance of the HR-Finance interface, where entrepreneurs must generate funds for Finance to allocate them to HR in the budget. HR, in turn, must utilize these funds to transform competencies by recruiting digitally savvy employees, implementing modern communication tools and software, and leveraging digital tools and applications. Additionally, HR bears the responsibility of ensuring that the organization possesses the right skills for the future. Finance, in this context, serves as an intermediary between the entrepreneur/CEO and HR, supporting the development of new leadership and talent-management capabilities. HR also needs to establish partnerships for talent acquisition and explore non-traditional learning opportunities.

#### **Literature Review**

In the wake of growing digitalisation or digital transformation of business, cross-functional collaboration between HR and finance has become the necessity the fulfilment of which has become a major area of concern for entrepreneurs. Though MNCs have been able to made tremendous progress in terms of facilitating digital transformation of business, yet, for SMEs this is yet to be done at a wider level. Underscoring the HR-finance

interaction or facilitating the interface between two functions has been necessitated in view of the profitability and sustainability considerations which entrepreneurs must consider (**Cascio & Boudreau, 2012**). However, digital cognizance and affordances are still a major issue addressing which has become a necessity for entrepreneurs or CEOs.

HR must be allowed free hands by the entrepreneurs where HR has to act as transformational leader (**Singh** *et al.* **2020**). HR will ensure the access of software and technology-based analytics which can be embedded in a client's business and will provide real time data to Finance under the active support of concerned Entrepreneurs/CEOs and commitment of top management. HR and Finance both have interactive role to encourage the interface between them for creating value. Besides that, both of them have to bring the transformational mindset in the minds of internal stakeholders with an ultimate objective to achieve higher rate of return. However, these need commitment and continuous support from entrepreneurs/CEOs who must lay down their vision of digital transformation and recruit those HR and Finance leaders who know how to embed innovation into the organisation and can reflect those values.

### Talent Acquisition campaign against the Face of Digital Transformation: Collaborations needed between Finance and HR

The relationship between HR and Finance plays a crucial role in determining the success of talent acquisition campaigns. However, HR departments often struggle to evaluate the return on investment (ROI) of their talent acquisition programs due to a lack of access to relevant statistics, hindering effective communication with CFOs. Furthermore, Finance managers sometimes perceive HR as advocates solely focused on increasing employee benefits, which can lead to conflicts in their relationship.

To overcome these challenges, successful entrepreneurs and CEOs prioritize the strategic involvement of HR managers in the organization's plans. By integrating HR and Finance as essential parts of a whole, HR can learn from Finance how to leverage people data and statistics, a key strength of the finance department. In order to achieve the business goals of innovation and digital transformation set by entrepreneurs and CEOs, Finance and HR departments need to collaborate. This collaboration enables effective HR managers to develop skills in measuring performance metrics and designing practices for collecting, tracking, reporting, and analyzing human resources data.

However, the biggest challenge for HR lies in creating a workforce plan, which requires juggling numerous inputs. Finance provides budgetary inputs or headcount limits for each department, and HR refines the plan using their expertise. Nonetheless, HR cannot formulate an effective plan without collaboration from other functions and requires input from the functions they support, such as sales, marketing, and product, to understand talent and timing needs for each function. Entrepreneurs and CEOs should ensure that their organizations have HR and Finance leaders who know how to integrate innovation, nurture a digital workforce, and identify and maximize the potential of start-ups. It is crucial for founders or entrepreneurs to establish their vision for the organization early on and hire individuals who align with these values.

#### Transformation of Business Model: Importance of HR-Finance Interface

Innovative organizations, as inferred by Chesbrough (2010) thrive on new business models, while declining organizations often cling to outdated models. The effectiveness of a business model lies in its ability to generate and capture value, which is reflected in revenue generation and increased profitability. Transformational thinking plays a crucial role in successfully implementing a business model (Bican and Brem, 2020). When entrepreneurs embrace radical transformation, it sparks innovation. Thus, creating an environment where new business models can flourish is essential for fostering organizational innovation. Transformational leadership is also valuable in encouraging employees to innovate. Entrepreneurs must ask themselves whether they aim to establish a new industry norm or if they are waiting for competitors to disrupt their competitive edge, market share, and profits. Entrepreneurial and transformational mindsets are vital for leveraging the talent within the organization and avoiding its wasted potential (Savitz, 2013). In the digital realm, finance professionals must adapt by replacing traditional operating models with flexible ones that allocate critical resources to significant business challenges. Additionally, within the finance function, developing leadership and talent-management capabilities is necessary. HR requires partnerships for talent acquisition and non-traditional learning opportunities, as it cannot accomplish these tasks alone. The collaboration between HR and Finance plays an interactive role, fostering value creation and instilling a transformational mindset among internal stakeholders to achieve higher returns. However, the support and commitment of entrepreneurs and CEOs are essential for driving these efforts forward.

#### Methodology

The study triangulates data from three sources: case studies, academic literature, and expert opinions, to ensure comprehensive coverage and validity of findings. A purposive sampling strategy is employed to select case studies that exemplify the role of entrepreneurs in digital transformation, specifically focusing on the crossfunctional interface between finance and HR. Data is collected from three sources- 1. Expert opinions from key stakeholders, i.e. CHRO, CFO and Digital Transformation Consultant, 2. Academic databases (Google Book and Google Scholar) and 3. Case Studies. In addition, relevant peer-reviewed articles, journals, books, and conference proceedings on digital transformation, finance, HR management, and entrepreneurship were searched. Semi-structured interviews are conducted with people with the expertise in the field. Findings from case studies, academic literature, and expert opinions are integrated to provide a comprehensive understanding of the topic.

#### **Findings**

#### A. Case Study Oriented Perspective

#### Case 1: Integrated Human Resources Management System

The essentiality of an integrated HRM system cannot be ignored when it comes to optimising operations, improving data accuracy, streamlining processes, reducing costs and facilitating better collaboration by HR and finance functions (Ashbaugh & Miranda, 2002). It plays a crucial role in enhancing the effectiveness and efficiency of HR and finance functions within an organisation. With this system being implemented, integration

between HR and finance is made seamless as a result of which processes become streamlined and data accuracy levels are improved. In addition, errors are reduced and times are saved substantially. The system is instrumental in automating various processes relating to employee onboarding, payroll, benefits administration and expense management. Generating accurate and real-time reports becomes possible with the use of integrated human resources management systems. Compliance reporting is facilitated also through the automation of the consolidated data required for regulatory compliance. Access to shared data is possible through utilising the integrated HRM system by finance and HR functions (Rodriguez *et al.* 2002). In addition to these, the integrated HRM system is beneficial for finance function in terms of streamlining payroll processing and integrating human resources management systems data with financial reporting tools as a result of which, it is possible to gain insights into various data relating to rate of compensation, employee headcount and expenses for benefits. The integration of HRM systems data with financial systems leads to tracking and analysing costs associated with compensation and benefits along with facilitating cost-control measures., such as variances in labour costs, identification of opportunities for saving costs and optimisation of workforce planning.

#### Case 2: Cloud-based Financial Planning and Analysis

It is the process of making use of the cloud-based software with the objective of ensuring that the financial planning and analysis processes are automated and streamlined (Johnson & Diman, 2017). It offers various features, such as planning, budgeting, reporting, analysis, collaboration and data integration. Artificial intelligence, machine learning, predictive analytics and blockchain are the examples of cloud-based financial planning and analysis solutions that are used by organisations. In companies like **IBM**, **Amazon** and **Unilever**, artificial intelligence is adopted for managing human resources. Kensho Technologies, Enova, Socure and **AlphaSense** are the example of companies that make use of artificial intelligence for managing finance. With AI tools being implemented, some common HR tasks are automated, such as benefits management. AI is instrumental in figuring out what data to tract, analyse, manage and protect. In IBM, a cloud-based system named Maximo is utilised which is instrumental in combining the powers of asset management, task planning and predictive maintenance. It is also instrumental in conducting the analysis of the data from sensor and other sources. Moreover, it makes use of machine learning algorithms for forecasting the occurrence of breakdown in equipment. Predictive analytics is useful in terms of conducting the analysis of the current and historical data and in order to perform this function, statistical algorithms and machine learning are used. Some companies provide cloud-based financial planning and analysis solutions that make use of the blockchain technology for increasing transparency and minimising fraud as a result of which, financial reporting is improved.

Apart from utilising this solution by financial function, its utility for HR function cannot be ignored. This solution can be used for creating and managing HR budgets and HR function can utilise this tool for ensuring that their financial requirements can be input and tracked including costs of sourcing and developing manpower. In addition to these, the solution is beneficial for companies in terms of workforce planning, aligning HR initiatives with financial goals, identifying cost drivers, analysing KPIs pertinent to human capital and streamlining processes of compliance and reporting.

#### Case 3: Enterprise Resource Planning Systems

The HR component of an ERP system serves as an end-to-end platform for managing employees, handling payroll, manpower sourcing and compensation along with tracking attendance of employees. ADP, Ceridian, Deltek, Oracle, Epicor, IFS and Infor are a few examples of cloud-based software solutions which are useful for streamlining processes, workflows and systems (Amini and Abukari, 2020). For HR function, it is utilitarian in terms of providing a centralised repository for the storage and management of workforce data along with incorporating payroll and compensation modules and achieving accuracy in calculating payroll with various factors being considered, such as hours worked, leave taken etc. (Rashid, Hossain & Patrick, 2002). Also, it is useful for scheduling training sessions and tracking attendance. For finance function, it is useful for managing financial reporting, tax, budgeting, accounts (payable and receivable both) and supporting financial audits.

#### **B.** Academic Literature-based Perspective

Author/Authors	Arguments	Relations of Results with the
		Identified Research
		Objective
Zahariev (2012)	In this book, the author argued	In the context of digital
	that a company's financial	transformation, entrepreneurs
3000	success is not solely dependent	must recognize that investing in
Resident	on its capital but also on its	human capital, particularly in
	human capital. Financial	terms of digital skills and
	management plays a crucial role	adaptability, is essential for
	in optimizing overall	success. This means
	management processes and	understanding that financial
	maximizing shareholder wealth	management techniques can be
	by effectively investing in	applied to optimize the
	human capital	development and utilization of
		human resources, especially in
		the digital realm.
		By leveraging a cross-
		functional interface between
		finance and HR, entrepreneurs
		can strategically allocate
		resources to enhance the digital
		skills of their workforce,
		implement effective training
		programs, and create an

		organizational culture that
		fosters innovation and digital
		fluency. This not only improves
		the company's ability to adapt
		to technological advancements
		but also contributes to
		maximizing shareholder wealth
		in the long run.
Momin and Mishra	The authors argued that	The argument underscores the
(2014)	financial measures are of	role of entrepreneurs in
	importance when it comes to	leveraging financial measures
	designing HR analytics tool.	within HR analytics to drive
	Also, they argued that apart	digital transformation
	from HR analytics, financial	initiatives effectively by using
	measures assist the HR	cross-functional interfaces
	management to produce net	between finance and HR. By
300	benefits gained from the	understanding the financial
R(@)	initiative related to	implications of HR initiatives,
	incorporating financial metrics	entrepreneurs can make
	by HR analytics with the	informed decisions and justify
	objective of quantifying the	investments in integrating
	value of human resources. This	finance and HR functions to
	quantification provides solid,	achieve organizational
	reliable evidence that justifies	objectives in the digital age.
	investments in HR initiatives.	
Bashier (2023)	Integrating Human Resources	The argument regarding
	with Financial Management	integrating Human Resources
	(HRFM) aligns HR and finance	with Financial Management
	functions to enhance	(HRFM) directly relates to the
	organizational performance by	topic of "Entrepreneur's role
	fostering cross-functional	for Digital Transformation:
	collaboration, enabling	Using Cross Functional
	informed decisions on human	Interface between Finance and
	capital investments, workforce	HR." Entrepreneurs play a vital
	optimization, and employee	role in driving digital

HRFM engagement. emphasizes the financial impact of HR initiatives and the value of HR data in financial planning, risk management, and budgeting. Through integration, organizations gain insight into the economics of talent management, retention, diversity, and HR compliance, while also recognizing HR's role in financial decisionmaking, including capital allocation, and mergers acquisitions, financial and forecasting. HRFM facilitates assessing the ROI of HR investments and underscores HR's contribution to financial performance, focusing on workforce planning, talent acquisition, performance management, and succession planning. Ultimately, integrating HR with financial management helps companies navigate the evolving work landscape, leveraging HR analytics, digitalization, and the gig economy to enhance financial agility, resilience, and growth.

transformation, and integrating HR and finance functions is crucial in this process. By aligning these departments, entrepreneurs make can informed decisions on digital investments and workforce strategies. This collaboration ensures that financial considerations are integrated into HR decisions, facilitating optimization of the workforce and navigating the digital landscape for financial growth.

Shivalini Alshar and (2022)

The authors argued that HRM has an important role to play when it comes to the

The argument made by the authors regarding the role of Human Resource Management

enhancement of the financial inclusion in the banking sector of India and employees working in the banking sector conformed the roles of HRM function in enhancing financial inclusion.

(HRM) in enhancing financial inclusion in the banking sector of India directly intersects with the topic of "Entrepreneur's role for Digital Transformation: **Functional** Using Cross Interface between Finance and HR." Entrepreneurs in the banking especially sector, amidst digital transformation, must recognize HRM's crucial role in facilitating financial inclusion. By leveraging a cross-functional interface between finance and HR, entrepreneurs can ensure that HR initiatives are aligned with digital transformation strategies aimed at promoting financial inclusion. This collaboration allows for the development of workforce skills and resources necessary to implement digital banking solutions effectively, ultimately contributing to the broader goal of financial inclusion. Therefore, the argument emphasizes importance of entrepreneurs understanding and leveraging the HRM function to drive digital transformation initiatives aimed at enhancing financial inclusion in the banking sector.

#### **Roy and Roy (2022)**

The authors argued that HR and Finance are two inseparable heads of the same organisational coin and with collaborative support from these two functions, entrepreneurs can achieve competitive advantage in volatile markets. Be it employee engagement or achieving payroll compliance, the joint initiatives between HR and finance is imperative.

The argument put forth by the authors regarding inseparable relationship between HR and Finance aligns closely with the topic of "Entrepreneur's role for Digital Transformation: Using Cross Functional Interface between HR." Finance and Entrepreneurs, especially in the of context digital transformation, must recognize the importance of collaboration between HR and Finance functions. By leveraging a cross-functional interface between these departments, entrepreneurs can ensure that financial strategies align with HR initiatives, and vice versa, to achieve competitive advantage in volatile markets. This collaboration becomes particularly crucial in digital transformation efforts, where HR and Finance jointly contribute to initiatives such as employee engagement and payroll compliance, ultimately driving organizational success. Therefore, the argument highlights the essential role of entrepreneurs in facilitating collaboration between HR and Finance to navigate digital

	transformation effectively and
	achieve competitive advantage
	in dynamic markets.

#### C. Experts' Views

Expert 1 (	(CHRO)		In today's rapidly evolving digital landscape, entrepreneurs
			play a crucial role in driving digital transformation within
			their organizations. One key aspect is leveraging cross-
			functional interfaces, particularly between finance and HR.
			·
			Integrating these departments through digital tools and
			platforms can streamline processes like budgeting, workforce
			planning, and talent management. This not only enhances
			operational efficiency but also fosters collaboration and
			innovation across the organization.
Expert	2	(Digital	The synergy between finance and HR is essential for
Transform	nation C	onsultant)	successful digital transformation initiatives. Entrepreneurs
			need to recognize the interconnectedness of these functions
			and leverage technology to bridge the gap. By implementing
			integrated systems that enable real-time data sharing and
			analysis, entrepreneurs can make data-driven decisions that
			optimize resource allocation, enhance employee
			engagement, and drive sustainable growth. This cross-
			functional interface is pivotal in achieving agility and
			resilience in today's competitive business landscape.
Expert 3 (	(CFO)		As a CFO navigating digital transformation, I've seen
			firsthand the transformative impact of aligning finance and
			HR functions. By breaking down silos and fostering
			collaboration between these departments, entrepreneurs can
			unlock significant value. From optimizing cost structures and
			forecasting workforce needs to designing incentive structures
			that drive performance, the cross-functional interface enables
			holistic decision-making. Moreover, leveraging advanced
			analytics and AI technologies empowers organizations to
			anticipate future trends and adapt proactively, positioning
			them for long-term success in the digital age.

**Discussion** 

## Comparative Analysis of the Comments Provided by Three Experts with respect to the Identified Research Area

CEO's Perspective	Digital Transformation	CFO's Perspective
	Consultant's Perspective	
Focuses on the importance of	Highlights the essential	Provides insights from the
entrepreneurs in driving	synergy between finance and	perspective of a CFO
digital transformation within	HR for successful digital	navigating digital
organizations.	transformation initiatives.	transformation.
Highlights the significance of	Stresses the	Offers firsthand experience of
leveraging cross-functional	interconnectedness of these	the transformative impact of
interfaces, particularly	functions and the need for	aligning finance and HR
between finance and HR.	entrepreneurs to leverage	functions.
	tech <mark>nology</mark> to bridge the gap.	
Emphasizes the role of digital	Advocates for implementing	Discusses the value unlocked
tools and platforms in	integrated systems enabling	through breaking down silos
streamlining processes like	real-time data sharing and	and fostering collaboration
budgeting, workforce	analysis to drive data-driven	between these departments.
planning, and talent	decisions.	
management.		130
Stresses the benefits of	Emphasizes the role of this	Highlights specific benefits
enhanced operational	cross-functional interface in	such as optimizing cost
efficiency, collaboration, and	achieving agility and	structures, forecasting
innovation across the	resilience in today's	workforce needs, and
organization through	competitive business	designing incentive structures
integration.	landscape.	using advanced analytics and
		AI technologies.

In summary, while all three perspectives recognize the importance of integrating finance and HR functions for digital transformation, they offer slightly different angles. The CEO focuses on the entrepreneurial role, the consultant emphasizes the technological aspect, and the CFO provides practical insights from a finance-centric viewpoint. Overall, they collectively underscore the significance of cross-functional collaboration for driving successful digital transformation initiatives within organizations.

#### Comparative Analysis of Three Case Studies with respect to the Identified Research Area

Case Study 1: Tech	Overview	A technology startup
Startup's Transformation		embarked on a digital
Journey		transformation journey to
		scale its operations and drive
		innovation.
	Entrepreneur's Role	The CEO recognized the
	_	importance of integrating
		finance and HR functions to
		support the company's growth
		trajectory. They spearheaded
		the implementation of digital
		tools and platforms to
		streamline budgeting,
		workforce planning, and talent
		management processes.
	Outcomes	By leveraging cross-
.344.		functional interfaces, the
		startup achieved significant
3.25		operational efficiencies and
		fostered collaboration and
		innovation across
		departments. Real-time data
		sharing and analysis
		facilitated data-driven
		decision-making, contributing
		to sustainable growth and
		market competitiveness.
Case Study 2:	Overview	A traditional manufacturing
Manufacturing Firm's		firm underwent a digital
Digital Overhaul		overhaul to modernize its
		operations and adapt to
		evolving market demands.
	Entrepreneur's Role	The company's founder
		recognized the need to bridge
		the gap between finance and

		HR functions to optimize
		resource allocation and
		enhance employee
		engagement. They invested in
		integrated systems enabling
		real-time data sharing and
		analysis, empowering the
		organization to make
		informed decisions.
	Outcomes	Through cross-functional
		collaboration, the firm
		achieved agility and resilience
		in the competitive business
		landscape. By leveraging
		advanced analytics and AI
		technologies, they could
300		anticipate market trends,
		optimize cost structures, and
		design incentive programs to
		drive performance and ensure
		long-term success in the
		digital age.
Case Study 3: Financial	Overview	A financial services firm
Services Firm's		embarked on a digital
Transformation Initiative		transformation initiative to
		stay ahead in the rapidly
		evolving industry landscape.
	Entrepreneur's Role	The CFO played a pivotal role
		in aligning finance and HR
		functions to unlock value and
		drive organizational change.
		They championed initiatives
		to break down silos and foster
		collaboration between
		departments, leveraging

		digital technologies for
		holistic decision-making.
0	utcomes	By integrating finance and HR
		functions, the firm optimized
		cost structures, forecasted
		workforce needs, and
		designed incentive structures
		using advanced analytics and
		AI. This proactive approach
		positioned the organization
		for long-term success,
		enabling them to adapt to
		market dynamics and drive
		sustainable growth in the
		digital age.

In summary, these case studies demonstrate the importance of cross-functional collaboration between finance and HR in driving digital transformation initiatives across different industries. Entrepreneurs play a critical role in recognizing this need and leveraging technology to streamline processes, make data-driven decisions, and foster innovation, ultimately positioning their organizations for success in the digital era.

#### Comparative Analysis Academic Resources with respect to the Identified Research Area

Author/Authors	Argument	Relation to the Research
		Objective
Zahariev (2012)	Financial success depends not	Entrepreneurs must invest in
	only on capital but also on	digital skills and adaptability
	human capital. Financial	of their workforce. Financial
	management is crucial for	management techniques can
	optimizing management	optimize the development and
	processes and maximizing	utilization of human
	shareholder wealth by	resources, especially in the
	investing effectively in human	digital realm.
	capital.	
Momin and Mishra (2014)	Financial measures are	Entrepreneurs should leverage
	important for designing HR	financial measures within HR

	analytics tools. They assist in	analytics to drive digital
	quantifying the value of	transformation effectively.
	human resources, justifying	Understanding financial
	investments in HR initiatives.	implications helps make
		informed decisions and justify
		investments in integrating
		finance and HR functions.
Bashier (2023)	Integrating HR with Financial	Integrating HR with finance
	Management (HRFM)	helps navigate the evolving
	enhances organizational	digital landscape, optimize
	performance by fostering	workforce, and enhance
	collaboration, enabling	financial agility and growth,
	informed decisions, and	aligning with the objective of
	emp <mark>hasizing the financ</mark> ial	using cross-functional
	impact of HR initiatives.	interfaces between finance
		and HR for digital
300		transformation.
Shivalini and Alshar (2022)	HRM plays a crucial role in	Entrepreneurs in the banking
	enhancing financial inclusion	sector must leverage HRM to
	in the banking sector of India.	drive digital transformation
	Collaboration between	initiatives aimed at enhancing
	finance and HR is essential for	financial inclusion,
	promoting financial inclusion.	emphasizing the importance
		of cross-functional
		collaboration between finance
		and HR.
<b>Roy and Roy (2022)</b>	HR and Finance are	Entrepreneurs must facilitate
	inseparable and collaborative	collaboration between HR and
	support between these	Finance to achieve
	functions is crucial for	competitive advantage,
	achieving competitive	particularly in digital
	advantage.	transformation efforts where
		joint contributions from HR
		and Finance are essential for
		organizational success.
1	<u> </u>	<u> </u>

All sources emphasize the importance of integrating HR with finance for organizational success, particularly in the context of digital transformation. They highlight the role of entrepreneurs in driving this integration and leveraging it to optimize workforce, make informed decisions, and achieve competitive advantage. Financial measures are crucial for justifying investments in HR initiatives and quantifying the value of human capital. Collaboration between finance and HR is essential for navigating the digital landscape and achieving broader organizational objectives, such as financial inclusion and growth.

#### Conclusion

The conclusion drawn from the case studies, academic literature, and expert opinions is that integrating finance and HR functions is crucial for driving digital transformation initiatives within organizations. The case studies illustrate the benefits of integrating systems and processes between finance and HR, leading to improved operational efficiency, collaboration, innovation, and data-driven decision-making. Examples include the implementation of integrated HRM systems, cloud-based financial planning and analysis solutions, and enterprise resource planning systems. The academic sources emphasize the importance of integrating finance and HR functions for meeting organizational objectives. The experts emphasize the significance of cross-functional collaboration between finance and HR in driving successful digital transformation initiatives. They highlight the role of entrepreneurs in recognizing this need, leveraging technology to bridge the gap, and unlocking value through integrated systems and data-driven decision-making. In summary, the conclusion is that integrating finance and HR functions is essential for organizations to thrive in the rapidly evolving digital landscape. This integration enables improved operational processes, enhanced collaboration, innovation, and strategic decision-making, ultimately leading to sustainable growth and competitiveness in the digital age.

#### **Implications**

The enhancement and expansion of digital infrastructure are essential to broaden access to emerging opportunities, necessitating increased public investment. In today's economy, robust digital infrastructure and proficiency in digital skills are crucial due to the transformation driven by technological advancements, shifting from manual, low-wage manufacturing to automated, high-skilled production.

Promoting investment in training and education is imperative, with a focus on aligning educational content and funding with the demands of evolving technologies. This entails fostering public-private partnerships to facilitate the necessary transformation in educational offerings. To address the evolving need for skilled workforce, efforts should be made to enhance both the availability and quality of education, utilizing online learning tools to scale up accessibility. Furthermore, it's essential to tackle disparities in accessing training and education.

Labor market policies must be adapted to the changing economic landscape, emphasizing forward-thinking approaches to enhance workers' capabilities. Unemployment assistance programs should support individuals in adapting to changes and transitioning to new employment opportunities. Additionally, benefits systems for workers, encompassing pensions and healthcare, should be restructured to accommodate a market characterized by frequent job transitions and the growing gig economy.

#### Limitations

While triangulating data from multiple sources like case studies, academic literature, and expert opinions can enhance the comprehensiveness and validity of findings, there are still some limitations to consider, such as bias in sources, validity of expert opinions, generalizability, complexity in analysis and interpretation and most importantly, the lack of sufficient resources for obtaining data and lack of primary research in this field. On account of these limitations, sincere efforts are invested for ensuring transparency and rigor in the reporting so that the credibility and robustness of the research presented in the article are enhanced.

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