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## “The Hybrid Work Model In 5G Techno-World”

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### Abstract:

COVID-19 pandemic has notably changed the same old operating norms of agencies worldwide. The whole global is trying to cope up in each feasible manner to overcome the unheard-of state of affairs. The groups global are looking to adopt many new norms which were never dreamt of earlier than. The entire global had in no way dreamt that far flung work would be the new paintings norm. It is in reality tough to agree with that someday this type of scenario would stand up wherein everybody would be pressured to do business from home. Faraway paintings have its share of demanding situations. Maximum of the organizations is nonetheless trying to cope up with this new norm. Challenges within the shape of employee engagement, motivation, lower conversation, employee intellectual health and well being, overall performance management, activity protection, stress and activity pleasure are wreaking havoc inside the job market. Businesses performance is substantially affected. Businesses international are embracing a new idea inside the shape of Hybrid paintings model if you want to assist in curtailing the far-flung paintings challenges. This paper will assist the readers to recognize the idea of hybrid work model and also give an explanation for the blessings of this version. This paper may even provide a glimpse regarding a completely unique Hybrid model if followed will assist the agencies to conquer many challenges confronted by Human aid managers due to remote work. Each administrative center desires to maximise and transcend barriers and improvements to ease into the hybrid workplace. The COVID-19 pandemic introduced a wave for an extended want for a hybrid place of job.

**Keywords:** Hybrid work model, remote work, COVID-19, employee engagement, job security, employee mental health, Hybrid Work Model, Work from Home, Work from Office

## Introduction

Hybrid work is a flexible work model that supports a blend of in-office, remote, and on-the-go workers. It offers employees the autonomy to choose to work wherever and however they are most productive. Hybrid work is a people-first approach to managing the workforce that drives increased productivity and job satisfaction while addressing the major challenges of remote work, such as isolation and lack of community. A hybrid work model provides employees with greater flexibility and the option to work from home or anywhere they can be productive. With hybrid work, the workplace is no longer inside the four walls of the corporate office—it's an ecosystem of employees working from home, in coworking spaces, and the office. Team members can migrate between various locations depending on the work they need to get done. Initially people were not comfortable with the idea of remote work but without a choice the remote work became the new norm during the pandemic. The employees and the management who were hesitant and not comfortable initially have in fact started accepting and have become comfortable with the entire scenario. Now employees have become so comfortable with the remote work that now ad days post COVID-19 they still want to continue remote work.

Organizations are now trying to adopt a hybrid work model which gives the freedom to the employees either to remote work or come physically to office and work. Many organizations worldwide have decided not to keep the physical workplace norm every day. Organizations are planning to keep the office open physically as per the requirement. It is now not mandatory for employees to attend office for a fixed time every day but when there is requirement, they can attend office and on other times can remote work.

## OBJECTIVES

1. To study the personnel management issues
2. To analyse employee productivity in Hybrid Working model
3. To analyse mental health and wellbeing of employees

## TYPES OF HYBRIDS WORKING MODEL

### 1. Flexible hybrid work model

Employees choose their location and working hours based on their priorities for the day. For example, if you need to focus on a project, you can choose to work from home or coffee shop. If you want a sense of community, meet with the team, attend training, or attend city hall, you can choose to go to the office. The benefits of this model are that it provides individuals the freedom and flexibility to decide when and where they work, builds trust-based relationships with employees, increases loyalty and job satisfaction, and expands the talent pool. , to bring about diverse thinking. Improve your bottom line by reducing office space and travel costs. The challenges with this model are that employees have difficulty finding days and times that are suitable for personal teamwork, how many people will be in the office on a given day, and how the building will be able to support them. There is a lack of transparency regarding whether or not

## 2. Fixed hybrid work model

Organizations determine the days and times when employees can work remotely or come to the office. For example, certain teams go to the office on Mondays and Wednesdays, while other teams go to the office on Tuesdays and Thursdays. Alternatively, an organization can allow anyone to work from home on certain days of the week. The benefits of this model include increased opportunities for personal collaboration and team building, the ability for employees to schedule appointments or run simple errands on specific days of the week, and easily predict office capacity. The challenge with this model is the lack of personal choice that can lead to decreased productivity when employees are not in the best environment to do their work, and the model's inability to reduce office work space

## 3. Office-first hybrid work model

Staff are expected to work onsite, but have the flexibility to work remotely several days a week. The advantage of this model is that it offers flexibility and individual choice. Helps maintain company culture and community. The challenge with this model is that it is invisible to the employees in the office and cannot accurately predict how many employees will be in the office on a given day. This model uses a combination of Remote First and Office Occasional. In this model, organizations work primarily offline and sometimes remotely. Most employees, including the leadership team, are in the office regularly, and those who choose to work remotely are kept updated and informed of important discussions. Employees working remotely feel out of place and there is less communication between employees. Management should design this model so that everyone is virtually present whether or not they are in the office for meetings or other activities so that remote employees do not feel ignored.

## 4. Remote-first hybrid work model

Employees work remotely most of the time, sometimes visiting coworking spaces and offices for team building, collaboration, and training. In this model, the company has no office space and instead relies on team members meeting in the same area as needed. The benefits of this model are improved productivity and job satisfaction for employees who choose to work remotely most of the time, and reduced costs by reducing or eliminating office space. The challenge with this model is that employees can feel isolated, adding to the challenge of maintaining company culture and community. Organizations like Quora and Dropbox follow a remote-first model. In this model, most employees and management typically work remotely, but if a physical presence is urgently needed, a small number of employees can accommodate one or two days a month. Office space is physical, and if someone wants to use it for official purposes, they can do this, but not often, and whenever the need arises.

## Factors to Consider When Adopting a Hybrid Workplace

### 1. Policies and Procedures

Create fair policies that define how hybrid working works within your organization. The goal here is to make sure everyone knows who can work remotely, how many days they can work remotely, and how to apply for WFH. Creating clear and transparent policies means avoiding complaints of unfairness.

### 2. Facility management

One of the main benefits of adopting hybrid work is the ability to maintain social distancing. And this has important implications for office space management. For example, what if a hybrid worker only shows up three days a week? Should they have their own desk or should they have a hot desk? A possible solution here is the use of a table reservation system where employees can reserve a table the day before their arrival.

### 3. Technical training

Hybrid work relies on the use of a variety of new technologies, such as cloud platforms, VPNs, and digital whiteboards, used by both remote and office workers across generations. Everyone needs to be trained in digital skills to take full advantage of this available technology.

### 4. Establish a wellbeing policy

Developing health policies for a world where people are likely to work remotely is also an important consideration. Microsoft Viva Insights and more can be used to provide alerts to help employees understand their working hours and avoid burnout. When conducting many online meetings, it's also important to consider things like visual and hearing impairments. Accessibility features in Microsoft Teams can help.

### 5. Human resource management issues

If some employees are likely to work remotely, it is important to provide clear guidelines on how this will affect performance expectations and performance his review. Provide clear metrics on how your work is being evaluated.

### 6. Consider company unity

When people see each other infrequently, it can affect relationships and collaboration with colleagues. So it makes sense to think about how to actively promote company culture and cohesion. This may entail weekly lunchtime his meetings and other team bonding activities. Microsoft Viva is the recognition that employee experience is critical to productivity, well-being, and employee

retention. It represents an important step in addressing many common challenges associated with using technology in the workplace.

## 7. IT Security

Working remotely increases the risk of security breaches, especially when people carry company information on their devices while commuting. It's also easier for criminals to break into an employee's home than break into a company's office. It is important to implement an IT security model that reflects this reality.

## 8. Choose the Right Technology

During the COVID-19 lockdown, our IT department did a great job setting up a virtual private network and video conferencing system to enable business continuity. However, in the long term, it's worth considering moving to a cloud environment like Microsoft 365, which offers the best technology and a higher level of security.

## 9. Check related policies

As more employees work remotely, other policies are impacted, including spending, privacy, and company devices. We encourage you to revisit these guidelines in relation to working from home. For example, determining the price of home her office equipment.

## 10. Think about onboarding

One of the key implications of the hybrid workplace is that it makes it very difficult for new hires to fit into the culture and get to know their peers. Develop new ways for employees to meet their teams and help spread corporate culture throughout the organization. This could include more video conference calls and the use of social features within unified communications tools such as Microsoft Teams chats and channels.

## Advantages of the hybrid working model

**1. Cost Savings** - The hybrid working model helps save costs for employers and employees. Employers save money by saving electricity consumption, workplace cleanliness, printing, snacks, tea, water, parking and other miscellaneous expenses. Employees save travel time and expenses, meals, and other costs associated with daily office reporting.

**2. Increase employee efficiency and productivity** - A hybrid working model can help improve employee efficiency and productivity. Employees don't have to show up at the office between 9am and 5pm, so they can relax and save commute time. The time saved and working in the comfortable environment you choose

contributes to greater well-being and thinking capacity. Employees are significantly more productive and more efficient. Most organizations around the world report that remote work has improved employee efficiency and performance by up to 30%.

**Effective Recruiting Tool** – A hybrid working model serves as an effective recruiting tool. Because remote work gives us the freedom to onboard and hire the best talent around the world. A top talent can be hired because he is not confined to one location. This contributes to improved performance and competitive advantage.

**4. Employee Safety** – A hybrid work model improves employee safety from COVID-19 infections. Employees are working remotely and have little contact with other employees. This will help maintain social distancing and also help stop her COVID-19, which is needed right now. Only when employees are healthy can they perform their best and help the organization continue to grow.

### **Disadvantages of the hybrid working model**

**1. Teamwork Obstacles** – Teamwork is the biggest challenge in hybrid work models. With remote work, solo work isn't difficult, but when it comes to group work where employees have to work as a team, it's a challenge. Setting up a physical office facilitates coordination and communication between various team members, but communication and coordination becomes an issue when working remotely. This arrangement can affect work.

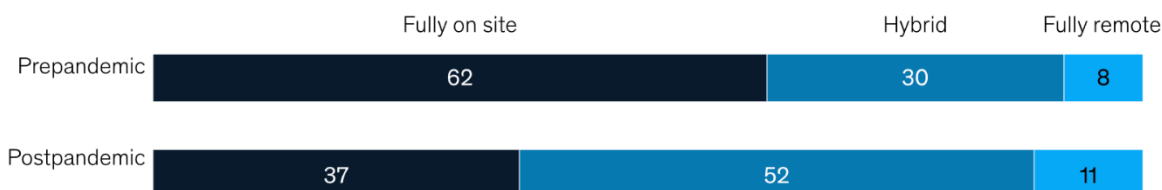
**2. Diminished employee engagement** – Employee engagement is severely impacted in hybrid work models. Employees do not meet each other. When the problem they face arises, it becomes very difficult to solve it virtually. Physical presence in the office creates a sense of connection and problems are easily resolved. This improves employee engagement and also keeps track of what employees are doing. Remote work eventually becomes very boring, with less and less communication, frustrated and unfocused employees, and employees withdrawing.

**3. Tools are out of date** - The biggest challenge in hybrid working models is remote tools being out of date. Poor tools make remote work very difficult to manage. Most of the time, employees are facing connectivity or internet issues that interfere with their work. This leads to work on hold, poor communication, and poor performance and efficiency.

**4. Declining Employee Visibility** – Employee visibility becomes an issue in a hybrid work model. Due to remote work, most employees and managers don't keep track of what other employees are actually doing. This creates a kind of problem because management doesn't know how their employees are progressing. This situation affects employee performance appraisals, career development, and promotion. From the

above discussion, we can see that although the hybrid working model has some drawbacks, it is safe to conclude that despite the fact that it has advantages, the hybrid working model will last very long.

**Working model before COVID-19 pandemic and desired working model after COVID-19 pandemic,**  
% of employee respondents (n = 5,043)



Source: McKinsey Reimagine Work: Employee Survey, January 2021

## REVIEW OF LITERATURE

Kanwar Muhammad Javed Iqbal, Farooq Khalid, and Sergey Yevgenievich Barykin (2021) state that hybrid geographic points could be an idea on the lip of any industry trend in the world today. Digitization is turning to additional normalization in every sector within the world's villages. Each geographic point must maximize and overcome obstacles and innovations to reach the hybrid geographic point. The COVID-19 pandemic has caused a surge in inflated associate degrees after hybrid geographic points. While some countries are easing prison sentences in their own states, companies have signed additional impressive labor agreements over time. Some companies already operate on hybrid systems, while others operate entirely remotely. The pandemic has brought preparation and design lessons to work. On the one hand, it's also a lesson in flexibility and adaptability within geographies. A hybrid geographic point model should be employed to prioritize long-term work. In fact, the long-term work will be a hybrid geographic point model.

## Conclusion

A hybrid work model is a location-flexible arrangement that allows employees to combine onsite and offsite work in the way employees and their employers think of work. With the lifting of COVID lockdowns globally, various hybrid arrangements have emerged, offering previously unavailable flexibility to staff. Hybrid workers read a lot of positive feedback about their companies and their hourly teams regarding their ability to adapt to the pandemic and intentionally address the struggles of remote work. I also feel much more productive when I am working from home. This is likely due to the balance between performing at home and commuting. They need greater job satisfaction and have reported greater happiness and mental health at work than employees who have worked entirely from home or onsite since the start of the pandemic. increase.