



# INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS (IJCRT)

An International Open Access, Peer-reviewed, Refereed Journal

## THE DOCTOR AND PATIENT MEDICAL SYSTEM

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### ABSTRACT

The rapid growth of technology in Bangladesh has led to the development of an automated appointment system between doctors and patients. This system aims to connect people to their desired doctors, reducing time and effort spent on appointments. The website will provide information about doctor counseling periods, allowing users to schedule meetings at their convenience. The system will also feature a well-organized list of doctors, making it easier for people to find the right doctor.

### 1 INTRODUCTION

Disease is a common issue in daily life, causing patients to wait in long lines and wait in queues for appointments. The internet has made online appointment systems more accessible, allowing patients to book appointments and manage their booking slots. This project aims to create a doctor patient handling management system that allows patients to book appointments and manage their booking slots online. The system also allows patients to reserve counseling by their name, manages different doctors at once, and allows them to choose their preferred doctor for booking. Additionally, the system includes a blood donor module for registration and finding blood groups for future use.

### 2 RELATED WORKS

Existing doctor and patient medical apps include ZocDoc, Practo, MyChart, HealthTap, Epic EMR, Athenahealth, and DocuTAP. These apps offer various features such as scheduling, patient management, and handover and continuity of care. However, there is a need for a mobile app that can combine these functionalities and add novel features to address specific needs of doctors. This could include AI-powered scheduling, smart patient triage, automated care plans, real-time communication, leave management and handover, automated patient notifications, patient information sharing, and progress tracking. The app should also comply with HIPAA regulations, have an intuitive user interface, integrate with existing healthcare systems, and explore sustainable monetization options. Further research is needed to understand the specific needs and challenges faced by doctors in managing appointments and patient care, analyze existing apps, and consider the ethical implications of AI-powered features. By combining existing functionalities with innovative features, the app has the potential to significantly improve appointment planning, care management, and patient experience.

### 3 PROPOSED METHODS

The proposed doctor and Patient Medical Application aims to improve healthcare delivery and patient care by addressing appointment planning, patient management, and seamless handover. The app features AI-powered scheduling, comprehensive patient management, secure access to electronic medical records, clinical decision support tools, personalized care plan creation, real-time patient monitoring, remote consultations, secure video conferencing, and seamless leave handover. The technology stack includes native Android and iOS development, cloud-based architecture with API integration, a secure HIPAA-compliant database, machine learning algorithms for appointment forecasting, care plan automation, and decision support, and security features like data encryption, access control, and multi-factor authentication.

The implementation roadmap includes phases 1 and 2: developing core functionalities, user testing, integrating AI-powered scheduling, automating care plans, and implementing secure communication tools. Pilot testing with a limited group of doctors and analyzing user feedback will refine the app. The app will be publicly launched and continuously improved through user feedback and data analysis. Monetization and sustainability options include a subscription model, a freemium model, and collaborations with third-party services. Success metrics include user adoption, improved appointment scheduling efficiency, reduced errors and complications during handover, and increased patient satisfaction.

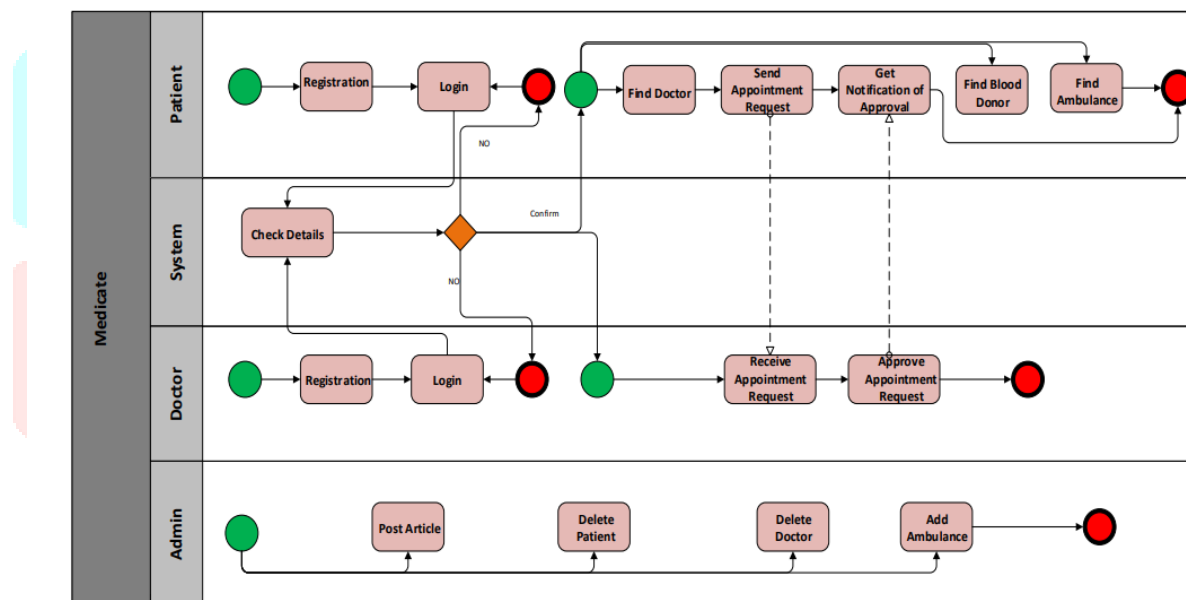


FIG1: BUSSINESS PROCESSING MODEL

### 4 Architectural Design

#### Doctor And Patient Medical System

Functional modules include appointment management, patient management, and handover and continuity of care. Technology stack includes native Android and iOS development, cloud based architecture, secure HIPAA-compliant database, AI integration, and API integration. Implementation roadmap includes phases 1 and 2 development, refinement of features based on pilot test results. Data encryption and access control measures ensure patient data security. Monetization options include subscription model, third-party integration, and freemium model. Success metrics include user adoption, appointment scheduling efficiency, patient wait times, continuity of care, and reduced communication errors.

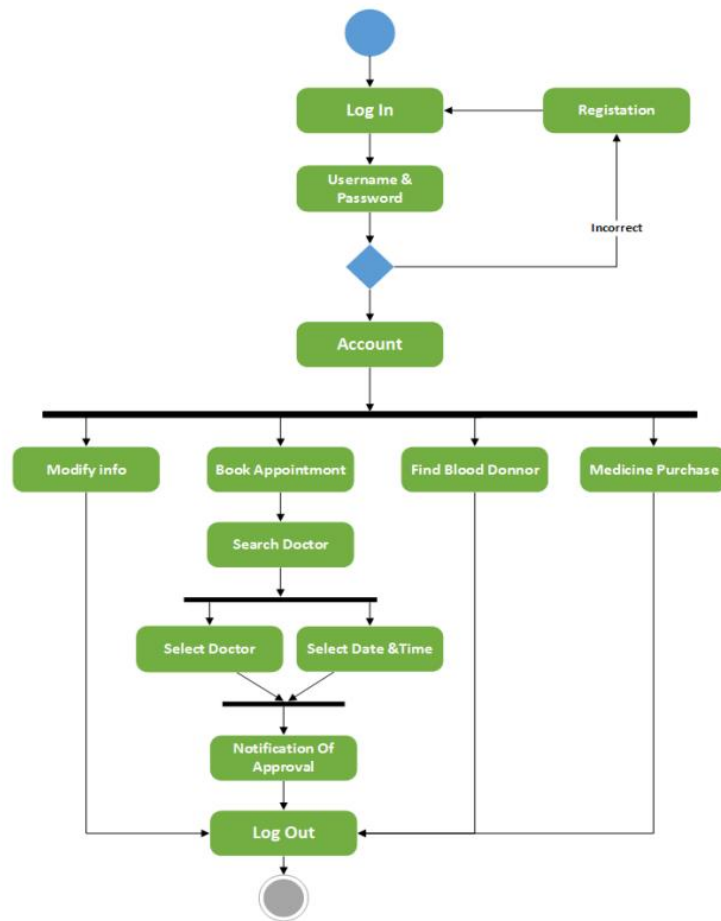


FIG2: Flowchart for Booking an appointment

## 5 OBJECTIVES

The main objectives of a doctor and patient medical system are to optimize scheduling, improve patient access, and prioritize care. This includes streamlined workflows, personalized care plans, and enhanced decision-making. The application also facilitates remote consultations and real-time patient monitoring. It also enables secure communication and video conferencing. Handover for leave ensures uninterrupted care during doctor absences, reduces confusion, and improves communication. The goal is to empower doctors, improve patient experience, optimize healthcare resources, and enhance healthcare outcomes. These objectives can be customized based on the specific features of the doctor application, ensuring the app effectively addresses the needs of both doctors and patients. It is crucial to clearly define these objectives to guide the development process and ensure the app effectively addresses the needs of both doctors and patients.

## 6 PROBLEM SOLVING

The doctor and patient medical system app addresses three main problems: appointment scheduling, patient management, and handover for leave. Inefficient scheduling leads to long wait times, frustrated patients, and doctor overload. Solutions include AI-powered forecasting, dynamic adjustments, patient portal integration, and prioritizing care allocation. Patient management involves scattered information, fragmented workflows, and manual tasks. Solutions include secure access to centralized EMRs, clinical decision support tools, personalized care plans, real-time monitoring, remote consultations, and secure video conferencing. Handover for leave involves automated notifications, secure sharing of critical patient information, progress tracking, note-taking tools, and a secure messaging platform. Additional solutions include an intuitive user

interface, robust data encryption, HIPAA compliance measures, seamless data exchange with existing systems, change management strategies, and continuous improvement through data analysis and user feedback.

## 7 CONCLUSION

The proposed mobile app aims to improve healthcare by optimizing appointment scheduling, patient management, and ensuring continuity during leave. It uses AI-powered tools to predict patient demand, reduce wait times, and improve scheduling efficiency. The app also enhances patient management by providing secure access to patient records, clinical decision support, and automated care plans. It also ensures seamless handover during leaves through secure information sharing, notifications, and progress tracking. This doctor-centric app has the potential to revolutionize healthcare delivery by empowering doctors, enhancing patient experience, and optimizing healthcare resources. The app addresses critical needs in appointment planning, patient management, and continuity of care, improving healthcare delivery, patient experience, and resource utilization.

## 8 REFERENCES

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