



# INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS (IJCRT)

An International Open Access, Peer-reviewed, Refereed Journal

Ref No : IJCRT/Vol 13/ Issue 11/ 075

To,  
Ms.Vaishali Vaishnav

**Subject:** Publication of paper at International Journal of Creative Research Thoughts.

Dear Author,

With Greetings we are informing you that your paper has been successfully published in the International Journal of Creative Research Thoughts - IJCRT (ISSN: 2320-2882). Thank you very much for your patience and cooperation during the submission of paper to final publication Process. It gives me immense pleasure to send the certificate of publication in our Journal. Following are the details regarding the published paper.

About IJCRT : Scholarly open access journals, Peer-reviewed, and Refereed Journals, Impact factor 7.97 (Calculate by google scholar and Semantic Scholar | AI-Powered Research Tool) , Multidisciplinary, Monthly, Indexing in all major database & Metadata, Citation Generator, Digital Object Identifier(DOI) | UGC Approved Journal No: 49023 (18)

Registration ID : IJCRT\_290987

Paper ID : IJCRT2511075

Title of Paper : STUDY OF SERVQUAL APPROACH; INVESTIGATE THE SERVICE QUALITY OF PRIVATE AND PUBLIC HOSPITALS IN AHMEDABAD

Impact Factor : 7.97 (Calculate by Google Scholar) | License by Creative Common 3.0

Publication Date: 01-November-2025

DOI :

Published in : Volume 13 | Issue 11 | November 2025

Page No : a671-a678

Published URL : [http://www.ijcrt.org/viewfull.php?&p\\_id=IJCRT2511075](http://www.ijcrt.org/viewfull.php?&p_id=IJCRT2511075)

Authors : Ms.Vaishali Vaishnav, Dr. Banibrata Sarkhel

Notification : UGC Approved Journal No: 49023 (18)

Thank you very much for publishing your article in IJCRT.

Editor In Chief

International Journal of Creative Research Thoughts - IJCRT  
(ISSN: 2320-2882)



An International Scholarly, Open Access, Multi-disciplinary, Monthly, Indexing in all major database & Metadata, Citation Generator

Website: [www.ijcrt.org](http://www.ijcrt.org) | Email: [editor@ijcrt.org](mailto:editor@ijcrt.org)