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The Board of  
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Is hereby awarding this certificate to

**Dr. Komal Gupta**

In recognition of the publication of the paper entitled  
**Customer Satisfaction towards Mobile Banking**

Published In IJCRT ( [www.ijert.org](http://www.ijert.org) ) & 7.97 Impact Factor by Google Scholar

Volume 12 Issue 5 May 2024 , Date of Publication: 03-May-2024

UGC Approved Journal No: 49023 (18)

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