Publication Certificate of



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | ISSN: 2320 - 2882

An International Open Access, Peer-reviewed, Refereed Journal

The Board of

International Journal of Creative Research Thoughts

Is hereby awarding this certificate to

SHOAIB ANSARI

In recognition of the publication of the paper entitled

CUSTOMER SATISFACTION AND CONSUMER BEHAVIOR IN ONLINE SHOPPING: A RESEARCH STUDY (COVID-19)

Published In IJCRT (www.ijert.org) & 7.97 Impact Factor by Google Scholar

Volume 10 Issue 2 February 2022, Pate of Publication: 02-February-2022

UGC Approved Journal No: 4902<mark>3 (18)</mark>

PAPER ID: IJCRT2202066

Registration ID: 215099

ISSN 2320-2882 IJCRT STANDER TO STANDER TO

EDITOR IN CHIEF

Scholarly open access journals, Peer-reviewed, and Refereed Journals, Impact factor 7.97 (Calculate by google scholar and Semantic Scholar | Al-Powered Research Tool) , Multidisciplinary, Monthly Journal



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | IJCRT

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijcrt.org | Email id: editor@ijcrt.org | ESTD: 2013



Publication Certificate of



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | ISSN: 2320 - 2882

An International Open Access, Peer-reviewed, Refereed Journal

The Board of

International Journal of Creative Research Thoughts

Is hereby awarding this certificate to

MD JAVED

In recognition of the publication of the paper entitled

CUSTOMER SATISFACTION AND CONSUMER BEHAVIOR IN ONLINE SHOPPING: A RESEARCH STUDY (COVID-19)

Published In IJCRT (www.ijert.org) & 7.97 Impact Factor by Google Scholar

Volume 10 Issue 2 February 2022, Pate of Publication: 02-February-2022

UGC Approved Journal No: 4902<mark>3 (18)</mark>

PAPER ID: IJCRT2202066

Registration ID: 215099

EDITOR IN CHIEF

Scholarly open access journals, Peer-reviewed, and Refereed Journals, Impact factor 7.97 (Calculate by google scholar and Semantic Scholar | Al-Powered Research Tool), Multidisciplinary, Monthly Journal



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | IJCRT

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijcrt.org | Email id: editor@ijcrt.org | ESTD: 2013



Publication Certificate of



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | ISSN: 2320 - 2882

An International Open Access, Peer-reviewed, Refereed Journal

The Board of

International Journal of Creative Research Thoughts

Is hereby awarding this certificate to

AMIR KHAN

In recognition of the publication of the paper entitled

CUSTOMER SATISFACTION AND CONSUMER BEHAVIOR IN ONLINE SHOPPING: A RESEARCH STUDY (COVID-19)

Published In IJCRT (www.ijert.org) & 7.97 Impact Factor by Google Scholar

Volume 10 Issue 2 February 2022, Pate of Publication: 02-February-2022

UGC Approved Journal No: 4902<mark>3 (18)</mark>

PAPER ID: IJCRT2202066

Registration ID: 215099

EDITOR IN CHIEF

Scholarly open access journals, Peer-reviewed, and Refereed Journals, Impact factor 7.97 (Calculate by google scholar and Semantic Scholar | Al-Powered Research Tool), Multidisciplinary, Monthly Journal



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | IJCRT

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijcrt.org | Email id: editor@ijcrt.org | ESTD: 2013

