## Certificate of Publication



## INTERNATIONAL JOURNAL OF CREATIVE **RESEARCH THOUGHTS | ISSN: 2320 - 2882**

An International Open Access, Peer-reviewed, Refereed Journal

The Board of

International Journal of Creative Research Thoughts

Is hereby awarding this certificate to

**Chonlada Sajjanit** 

In recognition of the publication of the paper entitled

## THE ROLE OF SELF-SERVICE TECHNOLOGY (SST) SERVICE QUALITY IN ENHANCING CUSTOMER RELATIONSHIPS: THE CASE OF MOBILE BANKING SERVICES IN THAILAND

Published In IJCRT (www.ijert.org) & 7.97 Impact Factor by Google Scholar

Volume 8 Issue 8 August 2020, Pate of Publication: 21-August-2020

UGC Approved Journal Mo: 49023 (18) 2320-2882

PAPER ID: IJCRT2008317

Registration ID: 198070

Scholarly open access journals, Peer-reviewed, and Refereed Journals, Impact factor 7.97 (Calculate by google scholar and Semantic Scholar | Al-Powered Research Tool), Multidisciplinary, Monthly Journal



**INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | IJCRT** 

An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal

Website: www.ijcrt.org | Email id: editor@ijcrt.org | ESTD: 2013



**EDITOR IN CHIEF**