



Bublication

0ţ

Certificate

INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | ISSN: 2320 - 2882

An International Open Access, Peer-reviewed, Refereed Journal

The Board of

International Journal of Creative Research Thoughts

Is hereby awarding this certificate to

Ms.M.Mahalakshmi

In recognition of the publication of the paper entitled

ROLE OF ARTIFICIAL INTELLIGENCE IN CUSTOMER RELATIONSHIP MANAGEMENT IN INDIAN RETAIL INDUSTRY

Published In IJCRT (www.ijert.org) & 7.97 Impact Factor by Google Scholar

Volume 9 Issue 9 September 2021, Date of Publication: 27-September-2021

UGC Approved Journal No: 49023 (18)

PAPER ID : IJCRTG020009

Registration ID : 212091

Scholarly open access journals, Peer-reviewed, and Refereed Journals, Impact factor 7.97 (Calculate by google scholar and Semantic Scholar | Al-Powered Research Tool), Multidisciplinary, Monthly Journal

ISSN 2320-2882

JJCRT



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | IJCRT An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal Website: www.ijcrt.org | Email id: editor@ijcrt.org | ESTD: 2013



EDITOR IN CHIEF





Jublication

0ţ

Certificate

INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | ISSN: 2320 - 2882

An International Open Access, Peer-reviewed, Refereed Journal

The Board of

International Journal of Creative Research Thoughts

Is hereby awarding this certificate to

Dr.S.Meena

In recognition of the publication of the paper entitled

ROLE OF ARTIFICIAL INTELLIGENCE IN CUSTOMER RELATIONSHIP MANAGEMENT IN INDIAN RETAIL INDUSTRY

Published In IJCRT (www.ijert.org) & 7.97 Impact Factor by Google Scholar

Volume 9 Issue 9 September 2021, Date of Publication: 27-September-2021

UGC Approved Journal No: 49023 (18)

PAPER ID : IJCRTG020009

Registration ID : 212091

Creative Research Thought

EDITOR IN CHIEF

Scholarly open access journals, Peer-reviewed, and Refereed Journals, Impact factor 7.97 (Calculate by google scholar and Semantic Scholar | Al-Powered Research Tool), Multidisciplinary, Monthly Journal



INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS | IJCRT An International Scholarly, Open Access, Multi-disciplinary, Indexed Journal Website: www.ijcrt.org | Email id: editor@ijcrt.org | ESTD: 2013

