

INTERNATIONAL JOURNAL OF CREATIVE RESEARCH THOUGHTS (IJCRT)

An International Open Access, Peer-reviewed, Refereed Journal

Ref No : IJCRT/Vol 10/ Issue 2 / 107

To. Saksham Aggarwal

Subject: Publication of paper at International Journal of Creative Research Thoughts.

Dear Author,

With Greetings we are informing you that your paper has been successfully published in the International Journal of Creative Research Thoughts - IJCRT (ISSN: 2320-2882). Thank you very much for your patience and cooperation during the submission of paper to final publication Process. It gives me immense pleasure to send the certificate of publication in our Journal. Following are the details regarding the published paper.

factor 7.97 (Calculate by google scholar and Semantic Scholar AI-Powered Research Tool), Multidisciplinary, Monthly, Indexing in all major database & Metadata, Citation Generator, Digital Object Identifier(DOI) UGC Approved Journal No: 49023 (18)
Registration ID : IJCRT_215675
Paper ID : IJCRT2202107
Title of Paper : IMPACT OF CHAT BOTS IN CUSTOMER SERVICES A RESEARCH IN
BANKING SECTOR
Impact Factor : 7.97 (Calculate by Google Scholar) License by Creative Common 3.0
Publication Date: 06-February-2022
DOI :
Published in : Volume 10 Issue 2 February 2022
Page No : a826-a836
Published URL : http://www.ijcrt.org/viewfull.php?&p_id=IJCRT2202107
Authors : Saksham Aggarwal, Himani Jain, Dr. Amisha Gupta, Dr. Bhavneet Kaur
Notification : UGC Approved Journal No: 49023 (18)

Thank you very much for publishing your article in IJCRT.

Editor In Chief International Journal of Creative Research Thoughts - IJCRT (ISSN: 2320-2882)

Indexing Google scholar Marshall Statute Academic Research Gate



An International Scholarly, Open Access, Multi-disciplinary, Monthly, Indexing in all major database & Metadata, Citation Generator

Website: www.ijcrt.org | Email: editor@ijcrt.org